

STATE OF MICHIGAN  
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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|------------------------------------------------------|------------------|
| In the matter of <b>AMERITECH MICHIGAN'S</b> )       |                  |
| submission on performance measures, reporting, and ) |                  |
| benchmarks, pursuant to the October 2, 1998 order )  | Case No. U-11830 |
| in Case No. U-11654. )                               |                  |
| _____ )                                              |                  |

At the September 24, 2020 meeting of the Michigan Public Service Commission in Lansing,  
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair  
Hon. Sally A. Talberg, Commissioner  
Hon. Tremaine L. Phillips, Commissioner

**ORDER**

On May 27, 1999, the Commission issued an order (May 27 order) adopting an initial set of performance measures and benchmarks to be used in reviewing the compliance of Ameritech Michigan, now known as AT&T Michigan, with its obligation to provide nondiscriminatory access to its facilities and services, including unbundled network elements, to competitive local exchange carriers (CLECs). From time to time, the Commission has modified those performance measures and benchmarks in a number of subsequent orders. A collaborative group of interested parties works together in regularly scheduled reviews to refine the performance measures and remedy plan. Participants in those collaborative efforts include AT&T Michigan, interested CLECs, and the staff from state regulatory commissions from Michigan, Illinois, Indiana, and Ohio.

Changes agreed to are presented to the Commission for approval and adoption. The last Commission order issued in this proceeding was dated July 24, 2018. That order extended the

effective date of the then current performance measures and remedy plan through December 31, 2020.

On September 4, 2020, AT&T Michigan filed a report on the 2020 performance measures and remedy plan collaborative review. In its report, AT&T Michigan states that during a collaborative review held via conference call, AT&T Michigan and the participating CLECs reached consensus that the current performance measures should continue without change, and the current remedy plan should be extended without change, through December 31, 2022. AT&T Michigan and the CLECs will incorporate this change into their respective interconnection agreements and submit those for Commission approval.

The Commission finds that it should accept the extension of the current performance measures and remedy plan until December 31, 2022. All other provisions remain in effect.

THEREFORE, IT IS ORDERED that the current performance measures and remedy plan, as approved by the Commission in its July 24, 2018 order, should be amended to extend their effective date through December 31, 2022.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so by the filing of a claim of appeal in the Michigan Court of Appeals within 30 days of the issuance of this order, under MCL 484.2203(12). To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at [mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov) and to the Michigan Department of the Attorney General - Public Service Division at [pungpl@michigan.gov](mailto:pungpl@michigan.gov). In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

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Daniel C. Scripps, Chair

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Sally A. Talberg, Commissioner

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Tremaine L. Phillips, Commissioner

By its action of September 24, 2020.

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Lisa Felice, Executive Secretary

# PROOF OF SERVICE

STATE OF MICHIGAN )

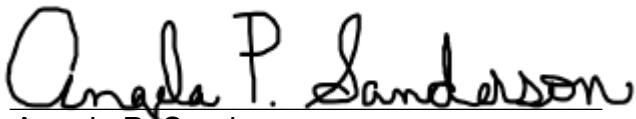
Case No. U-11830

County of Ingham )

Brianna Brown being duly sworn, deposes and says that on September 24, 2020 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).

  
Brianna Brown

Subscribed and sworn to before me  
this 24<sup>th</sup> day of September 2020.



Angela P. Sanderson  
Notary Public, Shiawassee County, Michigan  
As acting in Eaton County  
My Commission Expires: May 21, 2024

**Service List for Case: U-11830**

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| Name              | Email Address                |
|-------------------|------------------------------|
| Albert Ernst      | alernst222@gmail.com         |
| AT&T Corp.        | yc5453@att.com               |
| Gary L. Field     | glfield@fieldlawgroup.com    |
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| Stewart A. Binke  | binkes@michigan.gov          |
| Yvette Collins    | yc5453@att.com               |

## U-11830 - Special Distribution

| Company Name                                                | E-Mail                     | Title | First Name | Last Name | Position                   |
|-------------------------------------------------------------|----------------------------|-------|------------|-----------|----------------------------|
| 123.Net, Inc. dba Local Exchange Carriers of Michigan, Inc. | jkk@lecmi.com              | Mr.   | James      | Kandler   |                            |
| Access One, Inc.                                            | markj@accessoneinc.com     | Mr.   | Mark       | Jozwiak   | V.P.                       |
| Ace Telephone Company of Michigan, Inc.                     | truskowski@acecomgroup.com | Mr.   | Tony       | Ruskowski | Chief Executive Officer    |
| ACN Communication Services, LLC                             | Kim.McMillan@acninc.com    | Mrs.  | Kim        | McMillan  | Associate Counsel          |
| Air Advantage, LLC                                          | szimmer@airadv.net         | Mr.   | Scott      | Zimmer    |                            |
| Airespring, Inc.                                            | avi@airespring.com         | Mr.   | Avi        | Lonstein  | President                  |
| AirNorth Communications, Inc.                               | kip.ploeg@gmail.com        | Mr.   | Kip        | Ploeg     | President                  |
| Airus, Inc. fka IntelePeer                                  | jmclluskey@airustel.com    | Mr.   | John       | McCluskey | General Manager            |
| Allband Communications Cooperative                          | ron.siegel@allband.org     | Mr.   | Ron        | Siegel    | Gen. Manager               |
| Alpha Connect, LLC                                          | david@pfnlc.net            | Mr.   | David      | McCartney | President                  |
| American Broadband and Telecommunications Company           | jsa@ambt.net               | Mr.   | Jeffrey    | Ansted    | President                  |
| AT&T Corp.                                                  | Yc5453@att.com             | Ms.   | Yvette     | Collins   | Director, External Affairs |
| AT&T Michigan                                               | yc5453@att.com             | Ms.   | Yvette     | Collins   | Director, External Affairs |
| ATI Networks, Inc.                                          | mschultz@amcomminc.com     | Mr.   | Matthew    | Schultz   | President                  |

|                                                            |                                 |     |           |               |                                           |
|------------------------------------------------------------|---------------------------------|-----|-----------|---------------|-------------------------------------------|
| Bandwidth.com CLEC, LLC                                    | ljfreeman@bandwidth.com         | Ms. | Lisa Jill | Freeman       | VP & Regulatory Compliance Officer        |
| Baraga Telephone Company                                   | pwstark@up.net                  | Mr. | Paul      | Stark         | President                                 |
| Barry County Telephone Company                             | dstoll@mei.net                  | Mr. | David     | Stoll         | VP & GM                                   |
| BCM One, Inc. f/k/a McGraw Communications, Inc.            | smendez@mcgrawcom.net           | Ms. | Sadia     | Mendez        | Regulatory Compliance Manager             |
| BCN Telecom, Inc.                                          | kgorey@bcntele.com              | Ms. | Kathleen  | Gorey         | Regulatory Contact                        |
| Big River Telephone Company, LLC                           | regulatory@bigrivercom.com      | Ms. | Cathy     | Borst         | Regulatory Contact                        |
| Blanchard Telephone Co.                                    | rray@blanchardtel.com           | Mr. | Ron       | Ray           | General Manager                           |
| Bloomington Telephone Company, Inc.                        | markb@bloomingtoncom.net        | Mr. | Mark      | Bahnson       | General Manager                           |
| Borderland Communications, LLC                             | Jim.paulos@nsight.com           | Mr. | Jim       | Paulos        | Fixed Operations Manager                  |
| Bright House Networks Information Services (Michigan), LLC | Marva.Johnson@mybrighthouse.com | Ms. | Marva     | Brown Johnson | Director Carrier Svcs. & Vendor Mgmt.     |
| Broadview Networks, Inc.                                   | jharper@broadviewnet.com        | Mr. | Jarrod    | Harper        | Manager - Regulatory & Compliance         |
| Broadvox-CLEC, LLC                                         | daniel.meldazis@inteliquent.com | Mr. | Daniel    | Meldazis      | Regulatory Accounting & Reporting Manager |
| Broadwing Communications, LLC                              | ted.hankins@centurylink.com     | Mr. | Ted       | Hankins       | Government Affairs Director               |

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| Buckeye Telesystem, Inc.                                               | govern@bex.net                  | Mr. | Mathew  | Beredo   | VP, Business & Legal Affairs             |
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| Call One, Inc.                                                         | cbradich@callone.com            | Ms. | Colleen | Bradich  | Billing and Regulatory Manager           |
| Carr Telephone Company                                                 | teri@carrinter.net              | Mr. | Mitch   | Bogner   | Manager                                  |
| CBTS Technology Solutions Inc. f/k/a Cincinnati Bell Any Distance Inc. | ted.heckmann@cinbell.com        | Mr. | Ted     | Heckmann | Assistant Corp. Sec/Dir. of Reg. Affairs |
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| CenturyTel Midwest -- Michigan, Inc., dba CenturyLink                  | al.lubeck@centurylink.com       | Mr. | Al      | Lubeck   | Director Public Policy II                |
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| Charter Fiberlink - Michigan, LLC                                      | betty.sanders@chartercom.com    | Ms. | Betty   | Sanders  | Director of Regulatory Affairs           |
| Charter Fiberlink CC VIII, LLC                                         | betty.sanders@chartercom.com    | Ms. | Betty   | Sanders  | Director Regulatory Affairs              |
| Cherry Capital Connection, LLC                                         | tim@cherrycapitalconnection.com | Mr. | Timothy | Maylone  | CEO                                      |
| Clear Rate Communications, Inc.                                        | bshamoun@clearrate.com          | Mr. | Brandon | Shamoun  | General Counsel                          |



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|-----------------------------------------------------------|-------------------------------|-----|---------|------------|-------------------------------------------------|
| Climax Telephone Company                                  | hhaydo@ctstelecom.com         | Ms. | Heather | Haydo      | CFO                                             |
| CMC Telecom, Inc.                                         | cchamp@cmctelecom.net         | Mr. | Craig   | Champagne  | President                                       |
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| Communications Venture Corporation, dba INdigital Telecom | dprather@indigital.net        | Ms. | Deborah | Prather    | Director of Regulatory Affairs                  |
| ComTech21, LLC                                            | lmatosian@comtech21.com       | Ms. | Laura   | Matosian   | VP                                              |
| Crexendo Business Solutions, Inc.                         | jkorn@crexendo.com            | Mr. | Jeff    | Korn       | Chief Legal Officer                             |
| Crystal Automation Systems, Inc. dba Casair, Inc.         | Steve@casair.net              |     | Steve   | Meinhardt  | President                                       |
| CynergyComm.Net, Inc.                                     | smaun@utmi.net                | Ms. | Sharon  | Maun       | Owner                                           |
| DayStarr, LLC, d/b/a DayStarr Communications              | collin.rose@daystarrfiber.net | Mr. | Collin  | Rose       | President                                       |
| dishNET Wireline L.L.C.                                   | jeffrey.blum@dish.com         | Mr. | Jeff    | Blum       | Deputy General Counsel                          |
| EagleNet, Inc.                                            | toddg@iservgroup.com          | Mr. | Todd    | Gardner    | Director Network Development                    |
| Easton Telecom Services, L.L.C.                           | jkolezynski@eastontelecom.com | Mr. | Jim     | Kolezynski | Director of Operations                          |
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| Everstream GLC Holding Company LLC                        | blindsey@everstream.net       | Mr. | Brett   | Lindsey    | President & CEO                                 |
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| Global Communications Network, Inc.                                       | chris@castlewire.com             | Mr. | Christopher | Porter    | CEO                                    |
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| inContact, Inc.                                                          | Amy.Earnest@niceincontact.com | Ms. | Amy    | Earnest    | Corporate Secretary                    |
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| Level 3 Communications, LLC                                              | ted.hankins@centurylink.com   | Mr. | Ted    | Hankins    | Gov Affairs Director                   |

|                                                                                                                       |                                  |      |           |                    |                                          |
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| Level 3 Telecom Data Services, LLC<br>fka tw telecom data services llc                                                | ted.hankins@centurylink.com      | Mr.  | Ted       | Hankins            | Governmental<br>Affairs Directo          |
| Lingo Telecom of the Great Lakes,<br>LLC f/k/a Birch Telecom of the<br>Great Lakes, LLC d/b/a Birch<br>Communications | Sharyl.Fowler@Lingo.com          | Ms.  | Sharyl    | Fowler             | Manager,<br>Regulatory<br>Administration |
| Liquid Web, LLC                                                                                                       | ncappelletti@liquidweb.com       | Mr.  | Nicholas  | Cappelletti        | Network<br>Engineer                      |
| Lucre, Inc.                                                                                                           | steve@lucre.net                  | Mr.  | R.        | Hale               | President and<br>CEO                     |
| Lynx Network Group, Inc.                                                                                              | blindsey@everstream.net          | Mr.  | Brett     | Lindsay            | President & CEO                          |
| Magna5 LLC                                                                                                            | regulatory@magna5global.com      |      | Joseph    | O'Hara             | CFO                                      |
| MassComm, Inc.                                                                                                        | stephanie.d.marsh@windstream.com | Mrs. | Stephanie | Marsh              | Regulatory<br>Compliance                 |
| Matrix Telecom, LLC., dba Lingo                                                                                       | avalencia@impacttelecom.com      | Mr.  | Alex      | Valencia           | Vice President                           |
| MCC Telephony of the Midwest,<br>LLC                                                                                  | amaimon@mediacomcc.com           | Ms.  | Anne      | Sokolin-<br>Maimon | VP Regulatory<br>Affairs                 |
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| Mercury Wireless Indiana LLC                                                                                          | support@mercurywireless.com      | Mr.  | Matthew   | Sams               | Customer<br>Solution<br>Manager          |
| Metro FiberNet, LLC                                                                                                   | randy.kiesel@metronetinc.com     | Mr.  | Randy     | Kiesel             | Regulatory<br>Analyst                    |

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| Metropolitan Telecommunications of Michigan, Inc., dba MetTel    | rdichy@mettel.net               | Mr. | Ralph   | Dichy      | Director of Tax Affairs                   |
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| Peninsula Fiber Network Next<br>Generation Services, LLC          | gm@pfnlc.net                  | Mr. | David     | McCartney   | General<br>Manager                      |
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| Quick Communications, Inc., dba<br>Planet Access                  | byuille@800goquick.com        | Mr. | Bruce     | Yuille      | President                               |
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| RCLEC, Inc.                                                       | evelynn.vu@ringcentral.com    | Ms. | Evelynn   | Vu          | Regulatory<br>Compliance<br>Specialist  |
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| Sand Creek Telephone Company                                      | souders@sc-telco.com          | Mr. | Harvey    | Souders     | VP/General<br>Manager                   |
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| Southwest Michigan<br>Communications, Inc.                        | markb@bloomingdalecom.net     | Mr. | Mark      | Bahnson     | General<br>Manager                      |

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| Talk America, LLC                                                         | wci.michigan.govaffairs@windstream.com     | Ms. | Nicole   | Winters      | Legal Analyst                    |
| TC3 Telecom, Inc.                                                         | victoria.stevens@d-pcomm.com               | Ms. | Victoria | Stevens      |                                  |
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| TDS Telecom/Chatham Telephone Co.                                         | jean.pauk@tdstelecom.com                   | Ms. | Jean     | Pauk         | Manager State Government Affairs |
| TDS Telecom/Communications Corp. of MI (CCM)                              | jean.pauk@tdstelecom.com                   | Ms. | Jean     | Pauk         | State Government Affairs Manager |
| TDS Telecom/Island Telephone Company (MI)                                 | jean.pauk@tdstelecom.com                   | Ms. | Jean     | Pauk         | Manager State Government Affairs |
| TDS Telecom/Shiawassee Telephone Co.                                      | jean.pauk@tdstelecom.com                   | Ms. | Jean     | Pauk         | Manager State Government Affairs |
| TDS Telecom/Wolverine Telephone Co.                                       | jean.pauk@tdstelcom.com                    | Ms. | Jean     | Pauk         | Manager State Government Affairs |

|                                                                                        |                                |     |          |           |                                        |
|----------------------------------------------------------------------------------------|--------------------------------|-----|----------|-----------|----------------------------------------|
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| Telecom One, Inc. f/k/a TCO<br>Network, Inc.                                           | blinsmeier@telecom-one.net     | Mr. | William  | Linsmeier | President                              |
| Teleport Communications<br>America, LLC                                                | Yc5453@att.com                 | Ms. | Yvette   | Collins   |                                        |
| Teliax, Inc.                                                                           | daldworth@teliax.com           | Mr. | David    | Aldworth  | President                              |
| Telnet Worldwide, Inc.                                                                 | mark.iannuzzi@telnetww.com     | Mr. | Mark     | Iannuzzi  | President                              |
| The Deerfield Farmers Telephone<br>Company                                             | victoria.stevens@d-pcomm.com   | Ms. | Victoria | Stevens   |                                        |
| Time Warner Cable Information<br>Services (Michigan), LLC, dba Time<br>Warner Cable II | betty.sanders@charter.com      | Ms. | Betty    | Sanders   | Senior Director-<br>Regulatory         |
| TouchTone Communications Inc.                                                          | regulatory@touchtone.net       | Mr. | Daniel   | Velez     |                                        |
| Tri-County Electric Cooperative                                                        | tmanting@homeworks.org         | Mr. | Tom      | Manting   | CIO                                    |
| U.S. Metrotel, LLC, dba S7 Digital<br>Communications                                   | ashonamon@icsdata.com          | Mr. | Aaron    | Shonamon  | Owner/CEO                              |
| Uniti Fiber LLC                                                                        | patrick@crockerlawfirm.com     | Mr. | Patrick  | Crocker   | Counsel                                |
| Upper Peninsula Telephone<br>Company                                                   | david.hoover@alphacomm.net     | Mr. | David    | Hoover    | President &<br>General<br>Manager      |
| US Signal Company, L.L.C.                                                              | bboshoven@ussignalcom.com      | Ms. | Barbara  | Boshoven  | VP Business<br>Development             |
| US Xchange of Michigan, L.L.C.,<br>d/b/a Earthlink Business I                          | mwhiting@onecommunications.com | Ms  | Mary     | Whiting   | Director -<br>Regulatory<br>Compliance |



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|----------------------------------------------------------------|----------------------------------|-----|----------|-------------|---------------------------------------------------|
| Utility Network Authority MI, LLC                              | melissa.williams@itbutility.com  | Ms. | Melissa  | Williams    | Corporate Secretary and Authorized Representative |
| Velocity, A Managed Services Company, Inc.                     | chip@velocity.org                | Mr. | Chip     | Werner      | VP of Operations                                  |
| Vero Fiber Networks, LLC                                       | sbeer@veronetworks.com           | Mr. | Scott    | Beer        | Executive Vice President of Business Development  |
| VoxBeam Telecommunications Inc.                                | rrapolti@voxbeam.com             |     | Ryan     | Rapolti     |                                                   |
| Voyant Communications, LLC f/k/a Zayo Enterprise Networks, LLC | ed.ohara@inteliquent.com         | Mr. | Ed       | O'Hara      |                                                   |
| Waldron Telephone Company                                      | mark@waldrontel.com              | Mr. | Mark     | Bernath     | President and Manager                             |
| Westphalia Broadband, Inc.                                     | mike.fitzpatrick@4wbi.net        | Mr. | Mike     | Fitzpatrick | General Manager                                   |
| Westphalia Telephone Company                                   | mike.fitzpatrick@4wbi.net        | Mr. | Mike     | Fitzpatrick | General Manager                                   |
| Wholesale Carrier Services, Inc.                               | cbarton@wcs.com                  | Mr. | Chris    | Barton      | President                                         |
| Wide Voice, LLC                                                | anickerson@widevoice.com         | Mr. | Andrew   | Nickerson   | CEO                                               |
| Windstream KDL, LLC                                            | nicole.winters@windstream.com    |     | Nicole   | Winters     | Counsel                                           |
| Windstream New Edge, LLC f.k.a. EarthLink Business, LLC        | jonathan.bardsley@windstream.com | Mr. | Jonathan | Bardsley    | Analyst II                                        |
| Windstream Norlight LLC                                        | nicole.winters@windstream.com    |     | Nicole   | Winters     | Counsel                                           |
| Windstream NTI, LLC                                            | nicole.winters@windstream.com    |     | Nicole   | Winters     | Counsel                                           |
| Winn Telephone Company dba Winn Telecom                        | mgraf@winncommunications.net     | Mr. | Mark     | Graf        | General Manager                                   |
| Xclutel, LLC                                                   | ssinclair@xclutel.com            | Mr. | Scott    | Sinclair    | CEO                                               |

|                                 |                          |      |         |       |                                           |
|---------------------------------|--------------------------|------|---------|-------|-------------------------------------------|
| XO Communications Services, LLC | kelly.faul@verizon.com   | Ms.  | Kelly   | Faul  | Senior Manager<br>Government<br>Relations |
| YMax Communications Corp.       | tina.tecce@magicjack.com | Mrs. | Tina    | Tecce |                                           |
| Zayo Group, LLC                 | charles.forst@zayo.com   | Mr.  | Charles | Forst | Director,<br>Regulatory<br>Reporting      |