Byron Center, Michigan
September 10, 1999

5

Michigan Public Service Commission
P. O. Box 30221
Lansing, Michigan 48909

RECEIVED
SEP 13 1999
MPSC
COMMUNICATIONS

Reference case: U-12077

Dear Madam or Sir:

We were informed on our August telephone bill that Ameritech is now seeking an additional hike in fees which we as Customers must pay. We feel that Ameritech already has far too many fees which don't benefit the Customer. We feel that they should not have any new fees added to our bills and we hope you will turn down their new proposal (AETCP rate changes). When a monthly charge is $22.66 & no calls were made or had any calls coming in, as the phone was put in for a medical emergency, it is far too costly.

We would like a copy of Ameritech's proposal ✓ to be mailed to provide which was filed with you. Since we don't know what (an increase monthly rate of ½ hr (1.75) 2-hour ($7.00) and unlimited ($35.00) residence plans) would mean to us we would certainly appreciate an explanation from you, please. We hope you will deny the 07¢ monthly toll surcharge increase as well they are asking for.

My wife and I are Senior citizens and are 76 yrs old & can't pay much more or any more for a service which we can't do without due to failing health.

Thank you for reading my letter & we would appreciate a reply & proposed copy!

Yours truly,
Jacob Gut
P.O. Box 48
Byron Center, Michigan 49315

Esther
5-2-5

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MICHIGAN PUBLIC SERVICE COMMISSION
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SEP 20 1999
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COMMUNICATIONS

From : Thomas E. Beaver
3309 Tonda
Kalamazoo, MI 49004-9101
ph 616-343-9709

To : MPSC
PO Box 30221
Lansing MI 48909

Subject : Reference Case No U-12077

A increase for Ameritech for unlimited residence plans of $1.75 - Half Hour, $7-2 Hour, and $35 for unlimited use is not necessary and could possibly be reduced.

New ads for Ameritech tell us that for just 7¢ a minute we can now make all of our calls. Other companies limits us with 5¢ a minute calls. Thus, a reduction and not a increase is warranted.

Sincerely
Thomas E. Beaver

Esther
5-C-5

1/

MICHIGAN PUBLIC SERVICE
FILED
SEP 20 1999
COMMISSION

Lois E. Macon
1551 Chateaufort Pl.
Detroit, MI 48207-2717

Sept 13, 1999

Dear

Telephones are not luxuries — they're necessities.

Ameritech (and its interests) — are an "overload" for wealth. Yet it seems greed — not need — continues to propel their seeking service rate increases. Poor people suffer in the face of that "cancer" — isn't there a point of diminishing returns — for the Co.? With a base plan cost of $13.69, my monthly (w/ its fees) bill is now $49.16. That includes no long distance or toll calls!

— is it that we're hostages in a capitalistic economy?

Sincerely,
Lois Macon

Ref: Case # U-12077

U-12077

1908 Mountain View
Cedar, MI 49621
9-22-99

MICHIGAN PUBLIC SERVICE
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SEP 24 1999

COMMISSION

MPSC
P.O. Box 30221
Lansing, MI 48909

Dear MPSC:

I am writing to comment on Ameritech's request to increase the monthly rate for unlimited calls on their AETCP plan for our area. We currently pay $15 per month. I find the increase to $35 (over 100%) to be totally unreasonable, especially considering that the majority of calls made under this plan are less than five miles from my home. I hope that the MPSC will deny this rate request and enable us to maintain communication with our neighbors at reasonable and affordable rate.

Thank you,

Marian K Sutter

Marian K. Sutter

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COMMUNICATIONS

7

LAURA L. SHOEMAKER
4476 – 4TH STREET
CALEDONIA, MI 49316
(616) 891-1517

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SEP

Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

RE: Case No. U-12077

Dear Sir/Madam:

I am writing to complain of the large increase in the Ameritech Adjacent Exchange calling program. As a new customer of Amertech (one month) learning of this **133% increase** seems outrageous. Because of my location, I am unable to call 10 miles to my south (Wayland), 12 miles to the west (Byron Center), and 12 miles to the east (Freeport) without long distance charges. Having to pay even the original $15.00 adjacent exchange charge already seems like gouging because of the close proximity of these small towns. On the other hand, I am able to call 45 miles to my north with out any long distance charges. Unfortunately, a large portion of our calls are made to the neighboring towns, not 45 miles north.

We recently had a friends move closer to our home (Byron Center) and now incur long distance charges because they live closer. Does this make sense to anyone? This still baffles any type of common sense in long distance billing to the average customer. There seems to be a problem with the whole system if one can not call the closely located neighboring towns with out being penalized.

I would truly appreciate the reconsideration of this additional burden of expense (133% increase) put on customers by this proposal. Please say **NO** to Ameritech and stop this nonsense.

Sincerely,

Laura L. Shoemaker

LAURA L. SHOEMAKER

U-12077

FILED

OCT -4 1999

MICHIGAN PUBLIC SERVICE COMMISSION

8

I am writing in regards to Ameritech filing with you to increase the monthly AETCP rates for unlimited calls from $15 a mo. to $35. a mo. I don't have the unlimited calling but have been considering it. Now that I am aware of the fact that it could be increasing it isn't even an option as far as I'm concerned. I do have the two hour plan and am finding that I would benefit with the unlimited plan because we use it to call both of our kids. Our kids do both have the unlimited plan and will both be cancelling it if the raise takes effect. I can't see how it can be expected for people to not cancel with a increase that is more then double. You may as well just do away with the unlimited calling altogether.

Thank you for reading my comments.

Sue Henry

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COMMUNICATIONS

Sue Henry
9031 S. Hecker
McBain, Mi
49657

Docket U12077

10-5
1999

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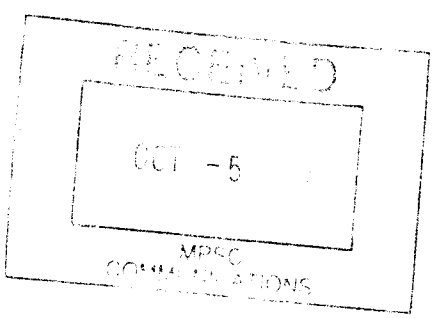
To Whom it May Concern,

I am writing to voice my strong opposition to the proposed rate increase - Reference U12077

Living in a rural area with an Oscoda address, and, being a senior citizen with very limited mobility, I find I must use the phone on a daily basis to conduct necessary business. A rate increase such as proposed would severly strain my budget, and might even prevent me from obtaining necessary medical contacts.

I would ask once again that you please reconsider the proposed increase.

Most Sincerely,



Gilman S. Bolin
4376 M-65
Oscoda, Michigan
48750

(4-12077) -1-

Sept. 27, 1999,

RECEIVED
OCT -1

Enter 5-1-5 9

Dear Sirs,

I am a very upset customer of Ace Telephone Co. of Mesick, MI. We have only an exchange called "Hoxeyville Exchange" and are serviced and have been for years through 0000/AMERITECH. Every phone call that goes out is long distance.

Ameritech charges us 25¢ a minute for these calls.

We pay $15.00 a month for 999 minutes of unlimited calling on certain areas right around us, but my understanding is that Ameritech now wants to raise that charge to $35.00 a month. Out of 999 minutes, my usage is on average of between 250 to 350 minutes a month. (Who has time to be on the phone all that time!)

Ameritech has made excess monies from us all of these years (because they were and are the only ones to service us (we are a remote area)) and I believe we will be over charged

again!

Please don't let them make it so that everyday calls can't be made for a certain group of people!

We need your help in this matter or we might as well shut all our phones off around here!

Sincerely,

Roberta J. Masters
1534 E. 10 mile Rd.
IRONS, MI. 49644
(231) 862-3829

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10.5.99

-MPSC

Please do not raise the Telephone rates Ref. Case # U-12077.

Phone bills are already high enough - Retirees almost need to go back to work to pay utility bills -

How about some kind of rate for Seniors?

Charlotte LaFave
5232 Lake Rd
Pine Lake, MI 49633
231-369-2261

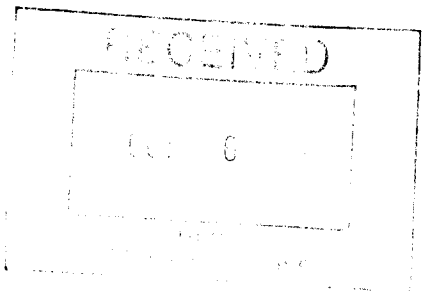
Jim & Char La...
5232 Lake Rd
Pine Lake, MI 49633

Docket U12077

9

6450 Pines Road
Bear Lake, Michigan

October 2, 1999



Michigan Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, Michigan 48909

Re: Case #U12077

Gentlemen:

I urge you not to approve the proposed Ameritech AETCP rate increase.

Our rural Michigan community does not have adequate telephone service. All calls outside of our local "864" Exchange are long distance toll calls. The distance we can call, in any direction, without paying a toll is less than five miles. Consequently, our community is dependent on a reasonably priced AETCP rate to have basic phone service at affordable rates.

Even the presently constituted AETCP plan doesn't provide service beyond a distance of ten to fifteen miles. To call the County Seat in Manistee, only twenty miles away, we have to pay Ameritech 14 cents per minute. To call anywhere outside of Michigan it costs us 7 cents per minute. The bottom line is that Ameritech is being more than adequately compensated by the present rate structure.

Thank You for the opportunity to comment on this matter.

Sincerely,

Donald J. Repaal

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10-1-99

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MICHIGAN PUBLIC SERVICE COMMISSION
P.O.BOX 30221
LANSING, MI 48909

AMERITECH PROPOSAL
CASE NO: U-12077

RESPONSE: NO MORE RATE CHANGES
AND NO MORE ~~SURCHARGES AND NO MORE ADDITIONAL~~ CHARGES
FOR AMERITECH AND OTHER MICHIGAN EXCHANGE CARRIERS.

My Phone Bill is High Enough. They Don't give Telephone Service like they used to.

CORRECTIONAL FACILITIES ARE RIPPING OFF THE PEOPLE CONCERNED ABOUT THE INMATES AND THE FACILITIES ARE TAKING ADVANTAGE OF MOM AND DAD, SPOUSE OR CHILDREN.

208 Crocker Mt Clemens MI

NO: NO! NO! NO!

FOR A COPY OF THE PROPOSAL:

OR CALL 1-800-292-9555
REFERENCE CASE # U 12077
BY OCT 25, 1999

Patricia J Dunn

P J Dunn
208 Crocker
Mt Clemens. MI
48043

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10/07/99

Sir / Ma'am

Concerning case # U-12077 Ameritech is planning an increase of $20.00 for a service they have been charging $15.00 for. Im opposed to this increase because we live in a rural area. Everyone is long distance for us. The area-wide discount puts us on a more level field as far as internet access. If this rate increase were to go through a lot of people would not be able to afford that access. Please look into this

Thankyou

Laura Simerson
6202 W. 18 1/2
Mesick, MI 49668

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COMMUNICATIONS

Docket U12077

Dec 4-99

9

Dear Mich. Public Service Comm.

You can pass my Complaint on to Ameritech. I think they are rip offs.

When we get a raise we are lucky to get 25¢ an hour. They want 50¢ - $2.00 and $20.00 for unlimited.

If the $20.00 on unlimited is going into effect, I will cancel that Service and will seriously consider a Cellphone for all Service.

I am also writing our Local Phone Co. to change to Sprint, AT+T or other Exchange.

Thank You

Sincerely

Mary Smith

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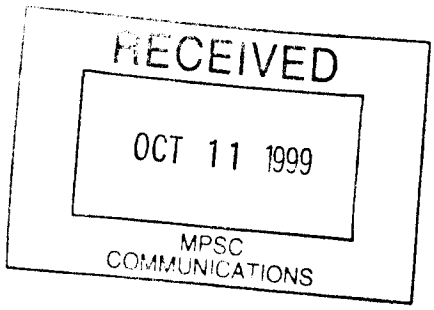
October 7, 1999



M.P.S.C.
P.O. Box 30221
Lansing, MI., 48909

REF: Case No. U-12077

Dear Sir or Madam,

Ameritech has filed for certain increases in residential telephone rates. I am elderly, and have access to much data through my computer.

Unfortunately , I need to access AOL thru a adj. phone service which is now costing me $15 a month for unlimited calls. The increases proposed by Ameritech seem unreasonable and excessive. The ½hour and the 2-hr. increases are 40%. And the unlimited calling is over 100%. If this increase is granted, I will need to leave my internet provider and seek some other access.

Please seek some other alternative to this increase.

Very truly yours,

Dale N. Worfel

Dale N. Worfel
727 Broomhead Rd., S.
Traverse City, MI., 49686