Message

17 Oct 99

Docket U12077

From: bigbadwolf36@webtv.net (Thomas Wolf)
Date: Sun, Oct 17, 1999, 1:53pm
To: bigbadwolf36@webtv.net
Subject: Fwd: Ameritech AETCP rate change/case no. U12077

TO: MPSC, P. O. Box 30221 , Lansing, Mi, 48909

Below is my origional message that I emailed to show my reaction to Reference Case NO. U12077...I am sending it in this letter also to insure my opinion gets to the deciding individuals... I think the below statement covers my opinion of the proposed Bill...tom wolf

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From: bigbadwolf36@webtv.net (Thomas Wolf)
Date: Thu, Sep 16, 1999, 5:40pm
To: efile@erisbbs.cis.state.mi.us.
Subject: Ameritech AETCP rate change/case no. U12077

I just received my monthly phone bill and a notification UNLIMITED [$35] residence fee's might be approved....This raise would be unjust, unfair, and another hardship for residents like me in the Bear Lake, Michigan 864 phone area... Bear Lake and the 864 phone area is completely land-locked by Ameritech....Only 864 can be called locally and all other calls are long distance including all other communities 10 miles and 7 miles away...In short ,except for a golf course .8 tents of a mile away, all my calls are charged as long distance.... To keep up with the modern ~~area~~ I decided to get webtv....To get to the webtv free line connections, I have to pay Ameritech an additional 15.00 dollar basic charge for unlimited calling to Frankfort, Michigan to get on line and then pay webtv another 25 dollars to use their web system each month...And this is on top of my normal phone charges other people get in cities like Manistee, just 14 miles away, where they can get on the webtv net free for a local call there.... The proposed increase is not a just proposal and instead of asking for additional money Ameritech should be ordered to extend, free, areas like Bear Lake who are land-locked to the closest city on a local call plan not milk their situation and unfair current practices..... If the rate does go through, I will cancel my unlimited plan with Ameritech and with the webtv people out of common sense and illogical costs....Please vote no to the proposed increase and please help those customers of us who are at the mercy of an unreasonable system currently..tom wolf---12214 Second St ---Bear Lake, Michigan 49614----Age 63 ----Phone # 1-231-864-2420 ---23 September,1999

Tom Wolf
LTC, Retired

Thomas R. Wolf, LTC Ret.
12214 Second St.
Bear Lake, MI 49614-9675

Docket U12077

17

Foster City, Mi 49834
Box 125

Oct. 18, 1999

RECEIVED
OCT 20 1999
MPSC
COMMUNICATIONS

T.O. Mi Pub. Serv.
Lansing, Mi.

Dear Sir,

I'm writing regarding the proposed increase to U.P. Telephone subscribers at Carney, Mi.

To my mind the increase is exorbitant. While I'm paying $15.00 now for unlimited calling in a limited calling area, it is proposed to increase this to $35.00 ?? Isn't this a bit much? I realize I'm a retired person with limited funds but I have also heard input from young people with families.

My phone bill, with unlimited calling still averages $70 to $90 dollars. Without this service it will be a hardship. Doctors, drug stores, mail orders etc will be out of reach. We are 30 miles from said services. Please consider I am only one voice of many.

Please consider also, the hardship this causes many of we retirees, the many miles we will travel because our

phone bills are so increased.

Also, will we, maybe, be grandfathered in on this new rate? It would be a blessing.

Sincerely,

Jan (Mrs. Pat) Milligan
Box 125
Foster City, Mi. 49834

P. and J. Milligan
PO Box 125
Pine Tree Drive
Foster City, MI 49834

Docket U12079

17

October 20, 1999

Michigan Public Service Commission
6545 Mercantile Way
PO BOX 30221
Lansing, Michigan 48909

Re: Rate increase-Ameritec

Dear MPSC,

We live in a rural area in which every call we make is long distance except for our 846 exchange. If we want to call one mile to the east, it is long distance. If we want to call one mile to the north, it is long distance. If we want to call two miles to the west, it is long distance. The only break we have, is we can call about 5 miles to the south before it is a long distance call.

If we lived in the larger cities we would be able to call several miles in our local area, but because we are in a rural area it is limited. Raising the rates over $15.00 what we are paying right now for our unlimited calling to 4 different exchanges is something we cannot accept. Are you going to raise the basic rate $20.00 in the larger cities that can already call more than 4 exchanges? They can already call those exchanges for no extra cost, so why do we need an increase in rates, when they already get it free?

If you want to do something about the rates, then decrease what we are paying and allow us to call these 4 other exchanges for our basic rates like the larger cities can do.

Again, we would like to stress the fact that we are against the rate increase for the unlimited calling plan. Thank you for your time in this matter.

RECEIVED
OCT 22
MPSC

Sincerely,

Mr. & Mrs. Ron Payea

Mr. & Mrs. Ron Payea
3708 Sterling Road
Omer, Michigan 48749

FILED
OCT 22 1999
MICHIGAN PUBLIC SERVICE COMMISSION

17

Dear Sirs, 10-19-99

I am writing this letter to voice my disapproval to raise ATECP rate from 15.00 pr. mo. to 35.00 pr month. I have 2 teenagers and a business that involves the areas covered by A.T.E.C.P. We save <u>thousands</u> yearly on our service. Please consider my voice and others when a decision is made.

Sincerely,
Deanna Behring
Deanna Behring

acct: 8107499069 7159
Jim Behring
21055 - 30
Ray Mi 48096

Case U-12077

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OCT 22
MICHIGAN PUBLIC SERVICE COMMISSION
FILED
OCT 22 1999
MPSC

October 20, 1999

Michigan Public Service Commission
6545 Mercantile Way
PO BOX 30221
Lansing, Michigan 48909

Re: Rate increase-Ameritec

Dear MPSC,

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If you want to do something about the rates, then decrease what I am paying and allow me to call these 4 other exchanges for my basic rates like the larger cities can do.

Again, I would like to stress the fact that I am against the rate increase for the unlimited calling plan. Thank you for your time in this matter.

Sincerely,

Jody L. Wilk

Ms. Jody Wilk
3381 Sterling Road
Omer, Michigan 48749

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OCT 22 1999
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OCT 22 1999
MICHIGAN PUBLIC SERVICE COMMISSION

Docket U12077

19

From: Neway Manufacturing <neway@shianet.org>
To: efile@ermisbbs.cis.state.mi.us <efile@ermisbbs.cis.state.mi.us>
Date: Monday, October 11, 1999 11:14 AM
Subject: Case No. U12077

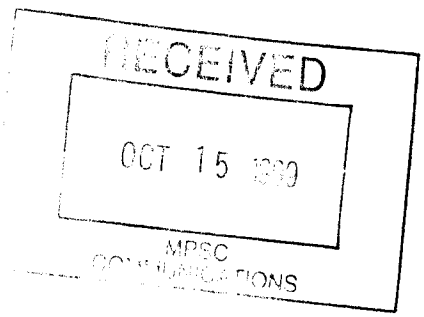
I am writing in reference to the proposed Ameritech AETCP rate change. The proposed two hour rate would increase from $5 to $7, a 40% increase, and the **unlimited plan is proposed to change from $15 to $35/month a *whopping 133% increase!!!!***

As a residential customer on a farm in a rural area with a small local phone company(Centurytel), my neighbors 1 mile away are long distance. My workplace 10 miles away is long distance. My internet provider is long distance. We have relied on the unlimited plan at $15/month on two separate phone lines to make communications reasonable. This proposed change will cause a definite hardship on all of us in this same area.

Please reject Ameritech's proposal to make this 133% increase.

Sincerely,

Mary L. Eickholt
4367 N. Ridge Road
Chesaning, MI 48616



Docket 12077

19

From: stradley1
To: efile@ermisbbs.cis.state.mi.us.
Subject: Case # U12077

To Whom It May Concern: 10/9/99

I am very concerned about the proposed rate hike for AETCP. I am disabled and use this service every day to be in contact with my family. My children are in this adjacent area and therefore I need this service. I am on SSI Disability that is $500.00 a month! How far can I stretch this amount when everything keeps going up? The $15.00 charge was/is a trial on my budget, so $35.00 would be difficult. The extra twenty dollars my not seem like a lot to some folks but it is a goodly portion of my $500.00. I don't want to sound like I am "poor-mouthing" but how many people in your office are able to live on $120.00 per week? Please reconcider your actions on this matter.

Mrs. San-Dee Stradley
O-6325-120th Ave. N.
Holland, MI 49424-8209

PS I just tried to Email this to the address on your form and it is an invalid address printed so says my carrier.

RECEIVED
MICHIGAN PUBLIC SERVICE COMMISSION
OCT 15 1999
COMMUNICATIONS DIVISION

REFERENCE CASE#U-12077

Dear Sir: 23

Please be advised that we strongly oppose any further increases in our phone bills. Please bring back good ole Ma Bell. Ameritech has filed with you for rate increases AETCP, also monthly TOLL SURCHARGES. These charges are just another example of the continual requests for more and more of our fixed income, where will it end? We sincerely believe that the only reason for these increases is greed, for them another party, another bonuses etc. for us it means no money for prescription drugs, TURNING OUR HEAT DOWN IN THE WINTER AND LESS FOOD ON OUR TABLE! EVER SINCE AMERITECH CAME TO MICHIGAN WE HAVE SEEN OUR BILLS TRIPLE AND WE CANNOT DETERMINE WHERE OUR SERVICE HAS BEEN IMPROVED, WE USE THE PHONE THE SAME AS WE DID WHEN MA BELL WAS HERE, BUT PAY TRIPLE FOR THE SAME USAGE! NOW WITH ALL THE NUMBERS WE HAVE TO DIAL TO REACH SOMEONE JUST A COUPLE MILES AWAY, AND THE CHARGES ARE THE SAME AS IF I CALLED SOUTH Carolina. OUR DAUGHTER PUT IN AN I.D. MACHINE SO SHE COULD SCREEN HER CALLS, NOW EVERY CALL COMES IN UNAVAILABLE, AND THEY WANT HER TO PAY AN ADDITIONAL AMOUNT TO SCREEN HER CALLS FOR HER; WHAT A CROCK! WE FEEL STRONGLY THAT THIS COMPANY MUST HAVE MAFIA-TIES - AND LITERALLY GET AWAY WITH MURDER! THEY ARE STILL A MONOPOLY AND I WOULD LOVE TO SEE WHERE THEY ARE SENDING ALL OF

OUR MONEY! IT STARTS WITH EVERYONE WANTING A PIECE OF US THE FEDERAL GOVERNMENT, THE STATE, THE COUNTY, THE CITY, THE PHONE COMPANY, THE WATER BOARD, THE GAS COMPANY, THE ELECTRIC COMPANY, THE GAS STATIONS, THE FOOD MARKETS LORD HELP US IF OUR CAR BREAKS DOWN OR OUR FURNACE OR OUR WASHING MACHINE OR DRYER, OR BASEMENT LEAKS, WE CANNOT AFFORD TO GET SICK, BECAUSE NEW PRESCRIPTION DRUGS ARE NO LONGER COVERED WITH A SMALL CO-PAY! I AM WEARING THE SAME CLOTHES I WORE (30) YEARS AGO, OF COURSE I WASH THEM! WHAT THE RUBBISH AT AMERITECH AND AT+T DO NOT REALIZE IS THAT 40,000,000 OF US ARE NOT GETTING THE INCREASES THESE GREEDY BASTARDS ARE!

MY PHONE#
810-268-1938 3411

Most Sincerely,
Aaron G. Fox

P.S. SINCE WE RECEIVED A VERY, VERY SMALL INCREASE FROM SOCIAL SECURITY, WHILE ALL THE UNIONS GOT SEVERAL TIMES WHAT WE GOT, PLUS A SIGNING BONUS OR WHATEVER THEY CALLED IT, MAYBE THEY ASSUME THOSE OF US OVER 70 GOT IT TO. LETS BE REALISTIC THIS RUBBISH HAS NO CONSCIENCE AND THEY CARE VERY LITTLE ABOUT ANY HARDSHIP THEY ARE FORCING ON THE MAJORITY OF US! MORE AND MORE WE REALIZE WHY SOME PEOPLE GET SO UPSET WITH ALL THE INCREASES AND SHAFTINGS THEY ARE SUBJECTED TO, THAT THEY GO CRAZY! AMEN!

23

THE SENATE

STATE OF MICHIGAN

SENATOR WALTER H. NORTH
STATE CAPITOL
LANSING, MICHIGAN 48913
PHONE: (517) 373-2413
FAX: (517) 373-5144
E-MAIL: senwnorth@senate.state.mi.us

COMMITTEES:
MEMBER:
SENATE COMMITTEE ON APPROPRIATIONS
CHAIR:
SUBCOMMITTEE ON CORRECTIONS
SUBCOMMITTEE ON JUDICIARY
MEMBER:
SUBCOMMITTEE ON STATE POLICE AND MILITARY AFFAIRS
SUBCOMMITTEE ON DEPARTMENT OF ENVIRONMENTAL QUALITY
MEMBER:
SENATE COMMITTEE ON TRANSPORTATION AND TOURISM

October 25, 1999

Michigan Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909

Dear Commissioners:

I am writing today in regards to case number U-12077 which deals with Ameritech Michigan's application to modify its rates for its Adjacent Exchange Toll Calling Plan.

It is my understanding that Ameritech Michigan has asked that the Public Service Commission approve a rate increase in their AETCP from the current $15 to $35. Representing 14 counties in Michigan, I feel that such an increase may have a dramatic effect on my constituency. Having such a large district with lower population densities makes such adjacent exchange calls a common occurrence. This could greatly increase the current charges to many of my constituents throughout the district and affect their access abilities.

Therefore, I respectfully ask that the Public Service Commission fully investigate this request to determine its feasibility and affect on all areas of Michigan and its residents. I thank you in advance for your time and look forward to a decision that will benefit all of Michigan's citizens.

Sincerely,

WALTER H. NORTH
State Senator
37th District

WHN/cgj

517
~~241-6204~~
~~241-6217~~
241-6272

P. O. Box 20
Newberry, Michigan
49868-0020
(906) 293-3000 Office
(906) 293-6000 Res
(906) 293-2000 FAX
(906) 293-9000 FAX

October 20, 1999

MPSC
Re: Case No. U-12077
AETCP Rate Changes

Ladies and Gentlemen:

First, relative to this csse, there are a few things you should historically be aware of.

Local calling area increases have not been approved by the MPSC since approximately 1960 or 1961. Prior to these dates, there were criteria set up by the MPSC, and to my memory, 50% of the customers in an exchange had to make 1 call per month to the exchange in question AND an average of 3 calls per line (business and residence both counted) had to be made. Then, if equipment would handle the calls, a local call was established; however, it could bump an exchange into a slightly higher rate because of the number of terminals accessible, which I believe still regulates local calling service charges today.

When the MPSC stopped approving local calls, there were a few Michigan Bell exchanges that did not have local calling into another exchange, primarily due to equipment simply not being able to handle the local calls. Michigan Bell Exchanges not having a local call to another exchange at that time were as follows:

Albion
Mackinac Island
St. Ignace
Brevort
Newberry
Curtis
Engadine
Watersmeet
Grand Marais
Trout Lake

In the case of Albion, criteria was met for a local call to Jackson; however, the MERCHANTS and CHAMBER OF COMMERCE of Albion fought the local calling issue as they were afraid they would loose business. Same was the situation to Marshall. Therefore, Albion was "off the hook" on the local call crusade.

Watersmeet and Grand Marais (Grand Marais was sold 15 years or so ago to Munising Telephone Company, know known as the Hiawatha

Telephone Company) had no exchanges that met this criteria.

The "COMMUNITY OF INTEREST" theory, as explained earlier in this case, was met by the following exchanges:

Brevort to St. Ignace
Mackinac Island to St. Ignace
Newberry to Curtis
Curtis to Newberry
Engadine to Newberry
Trout Lake to St. Ignace
Crank telephone services (2 lines) from Newberry to Deer Park, considered "toll stations" at that time, met the criteria. This is know known as the Deer Park Exchange and served by the Hiawatha Telephone Company

Independents with high enough volume into the Michigan Bell Exchanges also were Brimley to Sault Ste. Marie and Pickford into Sault Ste. Marie.

Therefore, because of equipment and line restrictions, remembering at that time Newberry and St. Ignace had manual switchboards, local calls were not approved for these exchanges, but promises and rehetoric from Michigan Bell were that they would happen with equipment was changed.

Now, for approximately 4 years, electronic equipment has been installed in all of these exchanges, BUT the local call computer card simply hasn't been inserted in the system in Sault Ste. Marie. yes, of course, the capability for these items promised several years ago, but is has been more convenient to collect the toll and forgetting the fact that these exchanges have been discriminated against because they had old equipment in the local call approving days.

Now, let's institute the following, to correct this problem before even fairly taking a look at AETCP.

Local Call Newberry to Engadine, Curtis, and Deer Park
Local Call St. Ignace to Mackinac Island and Brevort, Trout Lake
Local Call Brimley (which in those days included the Bay Mills Exchange) to Sault Ste. Marie.
Local Call Pickford to Sault Ste. Marie

Now, after this implementation, it is then FAIR and EQUITABLE to look at the AETCP issue, as the discriminated exchanges based on equipment in the 60's, would be corrected after many years of unfair toll collections.

Do whatever you want on the AETCP issue. $35.00 sounds very high. Maybe a FAIR increase to $20.00 would be more equitable.

I certainly hope all of your members on the MPSC have the act of fairness in your thought concerning ancient criteria used that was instituted for the rest of the state, but left the Eastern Upper Peninsula holding the bag because of bad/old equipment and manually operated switchboards.

Kindly get with the telephone companies involved and institute a local call at once. Make this happen BEFORE any changes on the AETCP rate are affected, as many customers in these U.P. Distriminated against exchanges pay the $15.00 a month rather than fight the system.

You have the control. Please exert it.

Sincerely,

Perry E. Hewitt

Perry E. Hewitt

Docket U12077

32

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Robert Wagner
W1465 M64 Box 320
Hardwood Point. 49807.
Phone No. 906-246-3353

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

We live in a very rural area of Upper Michigan. WE HAVE NO OTHER INTERNET ACCESS OTHER THAN OUR TELEPHONE LINES.

This increase would deny Internet access to hundreds of homes and families. This is not fair to the children of this community!

The phone system we have was upgraded several years ago and the service is better, but still poor. We still do not have Caller ID available. Upper Peninsula Telephone Company wants us to pay rates that are higher than the larger companies, yet the services aren't even close to being comparable. We believe our phone bills are too high already for what we receive.

PLEASE DON'T DENY OUR CHILDREN ACCESS TO THE INTERNET BY ALLOWING THIS INCREASE.

Thank you for your attention to this matter, which is so important to us.

Sincerely,

Robert Wagner.

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MDSC
COMMUNICATIONS

RECEIVED

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM:
Mill Town Inn
Bed & Breakfast
P.O. Box 155
Foster City MI 49834

Phone No. 906-246-3999

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Linda Mattson
owner Mill Town Inn

Call Monday

1-800-292-9555

32

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Alicid D. Mattson
Anita R. Mattson
P.O. Box 102
Foster City MI 49834

Phone No. 906-246-3556

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Anita Mattson
Alicid Mattson

Call Monday
1-800-292-9555

32

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: E W Sanders
N6664 Erickson Rd
Hardwood Mi 49851
Phone No. 906-246-3368

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

E W Sanders

Ruth M. Sanders

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U-12077

RECEIVED

32

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Kevin + Traci Johnson
W1509 Box 95
Foster City MI 49834
Phone No. 906-246-3269

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Traci Johnson
Kevin & Traci Johnson

Call Monday

1-800-292-9555

37

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: James + Evelyn LaCourt
W6305 G-69
Foster City, MI 49834
Phone No. 906-246-3109

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Evelyn LaCourt

RECEIVED
26
MPSC

Docket U12077

37

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Laura Jacobson
P.O. Box 182
Felch, Mi. 49831
Phone No. (906) 246-3099

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Laura Jacobson

RECEIVED
25
MPSC

Docket U12077

37

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Brian & Barb Lindeman
W4469 Norway Lake Road
Iron Mountain, MI 49801
Phone No. 906-246-3636

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

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Thank you for your attention to this matter, which is so important to us.

Sincerely,

Barb Lindeman

Brian Lindeman

RECEIVED
OCT 25 1999
MPSC
COMMUNICATIONS

Docket U12077

37

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: Maureen Charlevoix
P.O. Box 113
Foster City, MI 49834
Phone No. 906-246-3613

RE: Reference No. U-12077

This letter is to inform you that I am very much opposed to the Upper Peninsula Telephone Company, located in Carney, Michigan, to raising my flat rate of $15.00 per month for long distance unlimited use in limited areas. An increase to $35.00 per month is outrageous.

We live in a very rural area of Upper Michigan. WE HAVE NO OTHER INTERNET ACCESS OTHER THAN OUR TELEPHONE LINES.

This increase would deny Internet access to hundreds of homes and families. This is not fair to the children of this community!

The phone system we have was upgraded several years ago and the service is better, but still poor. We still do not have Caller ID available. Upper Peninsula Telephone Company wants us to pay rates that are higher than the larger companies, yet the services aren't even close to being comparable. We believe our phone bills are too high already for what we receive.

PLEASE DON'T DENY OUR CHILDREN ACCESS TO THE INTERNET BY ALLOWING THIS INCREASE.

Thank you for your attention to this matter, which is so important to us.

Sincerely,

Maureen R. Charlevoix

Docket U12077

32

October 20, 1999

Michigan Public Service Commission

To Whom This Concerns:

This letter is in reference to the proposes Ameritech has submitted to increase our AETCP rate for unlimited calling from $15.00 to $35.00.

First of all a rate increase of that much is way too high too fast. Secondly every LATA in our area is long distance to us. This is unique to our 478 exchange. All neighboring exchanges have at least one other exchange they can call and talk free of long distance charges. Therefore every single call we make except our little neighborhood is long distance to us. These rate changes would have a major impact on all our lives. In remote areas like our we depend heavily on phone service because of the miles and weather involved. Are we going to have to use an egg timer everytime we pick up the phone?

Sincerely,

Donna & Larry Porterfield

Donna & Larry Porterfield
11185 W. Second St.
Rudyard, MI 49780

Docket U12077

37

TO: Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

FROM: MRS. DALE B. KOSKI
4896 M-69 HELPS
PERRONVILLE, MI 49807
Phone No. 906 246 3405

RE: Reference No. U-12077

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Sincerely,

Jean M. Koski

RECEIVED

Docket U12077

37

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RECEIVED
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