



A CMS Energy Company

April 1, 2019

Ms. Kavita Kale
Executive Secretary
Michigan Public Service Commission
7109 West Saginaw Highway
Post Office Box 30221
Lansing, MI 48909

General Offices:
One Energy Plaza
Jackson, MI 49201

Tel: (517) 788-0550
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LEGAL DEPARTMENT
CATHERINE M REYNOLDS
Senior Vice President
and General Counsel

MELISSA M GLEESPEEN
Vice President, Corporate
Secretary and Chief
Compliance Officer

SHAUN M JOHNSON
Vice President and Deputy
General Counsel

Bret A Totoraitis
Kelly M Hall
Eric V Luoma
Assistant General Counsel

Ashley L Bancroft
Robert W Beach
Ian F. Burgess
Don A D'Amato
Robert A. Farr
Gary A Gensch, Jr.
Emerson J. Hilton
Chantez P Knowles
Mary Jo Lawrie
Jason M Milstone
Rhonda M Morris
Deborah A Moss*
Michael C. Rampe
Scott J Sinkwitts
Adam C Smith
Theresa A G Staley
Janae M Thayer
Anne M Uitvlugt
Aaron L Vorce
Attorney

RE: MPSC Case No. U-12134: In the matter of the approval of a Code of Conduct for Consumers Energy Company and the Detroit Edison Company

Dear Ms. Kale:

Enclosed for electronic filing in the above-captioned case, please find **Consumers Energy Company's MPSC Code of Conduct Annual Report for Year Ending December 31, 2018**. This is a paperless filing and is therefore being filed only in PDF. Also included is a Proof of Service.

Sincerely,

Anne M. Uitvlugt

cc: Heather Cantin, MPSC



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
PUBLIC SERVICE COMMISSION

ORLENE HAWKS
DIRECTOR

NORMAN J. SAARI
COMMISSIONER

SALLY A. TALBERG
CHAIRMAN

DANIEL C. SCRIPPS
COMMISSIONER

MPSC
Code of Conduct Annual Report
For Year Ending December 31, 2018

Company Name: Consumers Energy Company

Address: One Energy Plaza

City: Jackson **State:** MI **Zip Code:** 49201

Filing For: **Electric Utility:** (☒) **Alternative Electric Supplier:** (☐) **Cooperative:** (☐)

The Commission order dated October, 29, 2001 in Case No. U-12134 adopted the Code of Conduct, consistent with PA 141, MCL 460.10 *et seq.* Section VII C of the code requires all regulated electric utilities and alternative electric suppliers (AES) file an annual report with the MPSC summarizing the number and types of complaints received and their resolution.

1. Are Code of Conduct documents kept at a designated company office in the state of Michigan?

No (☐) Yes (☒) where Please see above.

2. Please submit the following information on any Code of Conduct complaints:

- A. The name of the person or company filing the complaint.
- B. The date the complaint was filed.
- C. A written statement of the nature of the complaint.
- D. Resolution or results of process to the complaint.
(Attach documents to this form)

3. No Code of Conduct complaints filed. (☒) Check here.

4. Name of company officer responsible for Code of Conduct.

Print Name: Glenn P. Barba

Title: Vice President and Controller

I certify that the foregoing statement and information is true and correct to the best of my knowledge.

Signature: Glenn P. Barba **Date:** 4-1-19

Telephone # (517) 788-2910 **Fax #** (517) 768-3644

Mail, Email or E-file to:

Michigan Public Service Commission
Regulated Energy Division
Attn: Lacie Latimore
7109 W Saginaw Hwy, PO Box 30221
Lansing, Michigan 48909
email to: latimorel@michigan.gov
e-file to: U-12134

F-03

LARA is an equal opportunity employer/program.

Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.
7109 W. SAGINAW HIGHWAY • P.O. BOX 30221 • LANSING, MICHIGAN 48909 • www.michigan.gov/mpsc • 517-284-8100

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter of the approval of a)
Code of Conduct for Consumers)
Energy Company and The Detroit)
Edison Company)
_____)

Case No. U-12134

PROOF OF SERVICE

STATE OF MICHIGAN)
) SS
COUNTY OF JACKSON)

Melissa K. Harris, being first duly sworn, deposes and says that she is employed in the Legal Department of Consumers Energy Company; that on April 1, 2019, she served an electronic copy of **Consumers Energy Company's MPSC Code of Conduct Annual Report for Year Ending December 31, 2018** upon Heather Cantin at cantinh@michigan.gov.

Melissa K. Harris

Subscribed and sworn to before me this 1st day of April, 2019.

Crystal L. Chacon, Notary Public
State of Michigan, County of Ingham
My Commission Expires: 05/25/24
Acting in the County of Jackson