



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
PUBLIC SERVICE COMMISSION

ORLENE HAWKS
DIRECTOR

NORMAN J. SAARI
COMMISSIONER

SALLY A. TALBERG
CHAIRMAN

DANIEL C. SCRIPPS
COMMISSIONER

MPSC
Code of Conduct Annual Report
For Year Ending December 31, 2018

Company Name: Upper Peninsula Power Company
Address: 1002 Harbor Hills Drive
City: Marquette **State:** MI **Zip Code:** 49855

Filing For: Electric Utility: (☒) Alternative Electric Supplier: (☐) Cooperative: (☐)

The Commission order dated October, 29, 2001 in Case No. U-12134 adopted the Code of Conduct, consistent with PA 141, MCL 460.10 *et seq.* Section VII C of the code requires all regulated electric utilities and alternative electric suppliers (AES) file an annual report with the MPSC summarizing the number and types of complaints received and their resolution.

1. Are Code of Conduct documents kept at a designated company office in the state of Michigan?

No (☐) Yes (☒) where Marquette, Michigan

2. Please submit the following information on any Code of Conduct complaints:

- A. The name of the person or company filing the complaint.
- B. The date the complaint was filed.
- C. A written statement of the nature of the complaint.
- D. Resolution or results of process to the complaint.
(Attach documents to this form)

3. No Code of Conduct complaints filed. (☒) Check here.

4. Name of company officer responsible for Code of Conduct.

Print Name: James Larsen

Title: Chief Executive Officer

I certify that the foregoing statement and information is true and correct to the best of my knowledge.

Signature: [Signature] **Date:** 4/12/19

Telephone # (906) 232-1400 **Fax #** (906) 232-1490

Mail, Email or E-file to:

Michigan Public Service Commission
Regulated Energy Division
Attn: Lacie Latimore
7109 W Saginaw Hwy, PO Box 30221
Lansing, Michigan 48909
email to: latimorel@michigan.gov
e-file to: U-12134

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