



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
PUBLIC SERVICE COMMISSION

ORLENE HAWKS
DIRECTOR

TREMAINE L. PHILLIPS
COMMISSIONER

SALLY A. TALBERG
CHAIRMAN

DANIEL C. SCRIPPS
COMMISSIONER

**MPSC Code of Conduct Annual Report
For Year Ending December 31, 2019**

Company Name: CMS ERM Michigan LLC

MPSC Code of Conduct Docket # U-12567 (Assigned in docket #U-18361 dated 1/23/2020)

Address: One Energy Plaza

City: Jackson **State:** MI **Zip Code:** 49201

Filing For: Electric Utility: () Alternative Electric Supplier: (X) Cooperative: ()

The Commission order dated December 20, 2018 in Case No. U-18361 adopted the Code of Conduct, consistent with 2016 PA 341, MCL 460.10 *et seq.* Rule 460.10112(g) requires all regulated electric utilities, cooperatives and alternative electric suppliers (AES) file an annual report with the MPSC summarizing the number and types of complaints receive and their resolution.

1. Are Code of Conduct documents kept at a designated company office in the state of Michigan?

No () Yes (X) where One Energy Plaza, Jackson Michigan 49201

2. Please submit the following information on any Code of Conduct complaints:

- A. The name of the person or company filing the complaint.
- B. The date the complaint was filed.
- C. A written statement of the nature of the complaint.
- D. Resolution or results of process to the complaint.
(Attach documents to this form)

3. No Code of Conduct complaints filed. (X) Check here.

4. Name of company officer responsible for Code of Conduct.

Print Name: Richard Mukhtar

Title: President and CEO

I certify that the foregoing statement and information is true and correct to the best of my knowledge.

Signature: [Signature] **Date:** 5/27/2020

Telephone # (517) 788-1975 **Fax #** (517) 787-4606

E-file to: The Company's assigned docket number in Commission Order U-18361 dated January 23, 2020.
(Email latimorel@michigan.gov and forbesk@michigan.gov if you cannot locate your docket/case # in the order, or have questions related to e-filing the report.)