

Philpott-Burke, Sandra @PSCGAS@CIS

To: Devon, Susan C @PSCGAS@CIS
Subject: RE: Proposed Natural Gas Price Increases.

Yes. I will respond. Thanks.

Sandra

-----Original Message-----

From: Devon, Susan C @PSCGAS@CIS
Sent: Friday, February 02, 2001 9:41 AM
To: Philpott-Burke, Sandra @PSCGAS@CIS
Subject: FW: Proposed Natural Gas Price Increases.

Sandra.

Is your section responding to all the e-mail coming in on the MichCon/CE GCR cases? Well, here is one sent to me by Lisa. Will you add this to your pile of other e-mail you are responding to? If you are not responding, let me know and I will send something out.

Thanks

Sue

-----Original Message-----

From: Pappas, Lisa H @PSCGAS@CIS
Sent: Wednesday, January 24, 2001 4:05 PM
To: Devon, Susan C @PSCGAS@CIS; Aldrich, William G @PSCGAS@CIS; Bokram, William K @PSCGAS@CIS; Collins, Michael L @PSCGAS@CIS; Ozar, Robert G @PSCGAS@CIS; Sharkey, Joel A @PSCGAS@CIS; Bak, Lawrence S @PSCGAS@CIS
Subject: FW: Proposed Natural Gas Price Increases.

From: LScram@bloomfieldtwp.org[SMTP:LSCRAM@BLOOMFIELDTWP.ORG]
Sent: Wednesday, January 24, 2001 4:03:58 PM
To: customer.choice.nextstep@cis.state.mi.us
Subject: Proposed Natural Gas Price Increases.
Auto forwarded by a Rule

To Whom It May Concern:

I read with alarm today the initiative being conducted by Consumers Energy and MichCon to raise gas rates from between 75 and 100%. As a resident who minds my spending to save for things like retirement and my child's education, I urge you to deny the limited monopoly the chance to gouge customers.

I speak also to those less fortunate than myself who barely have the means to provide basic life supporting needs for their families.

No. Control these entities in the interest of the citizens you serve. While I do not wish to deny free enterprise the ability to make a profit, allowing the gas companies to hold consumers at gun point would be a crime of the highest magnitude, if allowed.

Sincerely,

Lance Scram
185 Leota Blvd
Waterford, MI
48327



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
~~John E. Grand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Mr. Lance Scram
185 Leota Blvd.
Waterford, MI 48327

Dear Mr. Scram:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

Most residential and small commercial customers in Michigan are in a very unique situation in that the frozen gas rates they are paying throughout this winter are significantly below rates other customers are paying for gas costs across the country. The national wholesale price for natural gas has more than tripled since last year ---- reaching a high this January of \$9.98 per Mcf. Reasons given for the national price increase include increased gas use in electric generating facilities and colder than normal weather across the country. Additionally, gas supplies have not been as available due to a slow down in gas exploration because of relatively low prices over the past several years. Added to the supply issue was the lower level of gas inventories in storage across the country at the beginning of the heating season which adversely impacted the market price.

While we do understand your concern about the potential 40-60% increases requested, it should be noted that the Commission has not made a decision on either of the requests. Therefore, your letter will be placed in the case files, along with other customer letters, for review by the Commission.

Should you have other questions or concerns about your gas service, you may write to us at the above address, call us toll-free at 1-800-292-9555 or e-mail us at <http://cis.state.mi.us/mpsc>.

Sincerely,

Sandra Philpott-Burke, Supervisor
Service Quality Section

cc: Docket File U-12752 (Consumers Energy Company)
Docket File U-12766 (Michigan Consolidated Gas Company)

January 25, 2001

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

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MICHIGAN PUBLIC SERVICE COMMISSION

FEB 02 2001

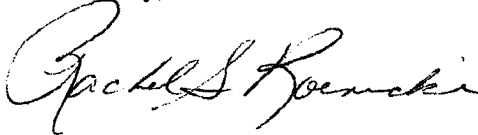
GAS DIVISION

Dear Commissioners,

I have read in the local papers recently, and heard in the news of the planned increases by Consumers Energy and Mich Con. It is outrageous that these companies feel they can increase their cost to the general public 50-75%. I'm sure their costs have gone up the past three years but this increase is to the extreme. Most Michigan workers only receive a 3-4% increase each year. As a Michigan homeowner who is employed it would be a hardship to pay such exorbitant bills let alone our retired seniors on fixed incomes and the poor. We all know that this increase will affect every aspect of our economy in Michigan. Every business will be forced to raise prices. Our economy will slow down, more jobs will be lost. An increase of this magnitude would be detrimental to the financial health of the State of Michigan.

I hope that you will think of the working , the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,



Rachel S. Roenicke
1103 Harbor Cove
Bay City, MI 48706



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
~~John C. Grand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Rachel S. Roenicke
1103 Harbor Cove
Bay City, MI 48706

Dear Ms. Roenicke:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Sincerely,

Sandra Philpott-Burke, Supervisor
Service Quality Section

cc: Docket File U-12752 (Consumers Energy Company)
Docket File U-12766 (Michigan Consolidated Gas Company)

January 25, 2001

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MICHIGAN PUBLIC SERVICE COMMISSION

FEB 02 2001

GAS DIVISION

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

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I hope that you will think of the working, the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,

Dorey LaPointe-John
931 Eastgate
Frankenmuth, MI 48734
517-652-3494



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle

~~John E. Grand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Nancy LaPointe-Grin
921 Eastgate
Frankenmuth, MI 48734

Dear Ms. LaPointe-Grin:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Sincerely,

Sandra Philpott-Burke, Supervisor
Service Quality Section

cc: Docket File U-12752 (Consumers Energy Company)
Docket File U-12766 (Michigan Consolidated Gas Company)

January 25, 2001

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

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GAS DIVISION

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I hope that you will think of the working, the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,

Barbara Zuraw

No address

January 25, 2001

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MICHIGAN PUBLIC SERVICE COMMISSION

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

FEB 05 2001

GAS DIVISION

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I hope that you will think of the working , the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,

Viki Scanlon

No Address

January 25, 2001

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

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FEB 05 2001

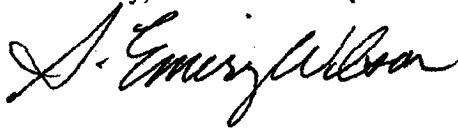
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Sincerely,



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January 25, 2001

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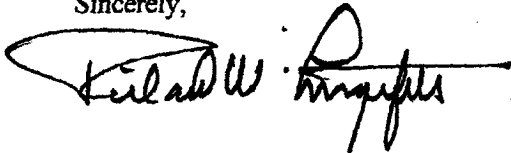
GAS DIVISION

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Sincerely,



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January 25, 2001

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Lansing, Mi 48909

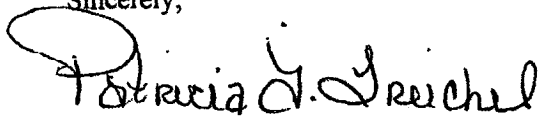
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GAS DIVISION

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I hope that you will think of the working, the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,


Patricia G. Greichel

No Address

Jan 29, 2001

John Strand:

Please stop the
price gouging of the Consumers
Energy Gas Co.

We are retired living on
a small pension plus we pay
for our own health care &
prescription drugs, plus house
payments & all the other bills
There is no way we can afford
double gas bills. The
company is taking advantage
of the people "The rich get
richer & the poor poorer"
Put a stop to it!

Very upset consumers

Mr. Mrs. C. Sivers
27987 6 Mile Rd.
Livonia, Mi

- 2001
CHAIRMAN'S OFFICE





State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
John G. Strand
David A. Svanda
Robert B. Nelson

February 6, 2001

Mr. and Mrs. C. Swerns
27987 6 Mile Road
Livonia, MI 48152

Dear Sir and Madam:

Thank you for your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company rate increase. Recent media attention given to the company's gas cost increase is a result of the utility's expanded gas customer choice pilot program that included frozen rates that expire March 31, 2001. Three years ago, the Commission approved this program which, among other things, froze rates for a three-year period.

Most residential and small commercial customers in Michigan are in a very unique situation in that the frozen gas rates they are paying throughout this winter are significantly below rates other customers are paying for gas costs across the country. The national wholesale price for natural gas has more than tripled since last year ---- reaching a high this January of \$9.98 per Mcf. Reasons given for the national price increase include increased gas use in electric generating facilities and colder than normal weather across the country. Additionally, gas supplies have not been as available due to a slow down in gas exploration because of relatively low prices over the past several years. Added to the supply issue was the lower level of gas inventories in storage across the country at the beginning of the heating season which adversely impacted the market price.

The company has requested a price that more accurately reflects the market price and the price the company has to pay for gas. While we do understand your concern about the potential 40-60% increase requested, it should be noted that the Commission has not made a decision on the request. However, your letter will be placed in the case file, along with other customer letters, for review by the Commission prior to their decision.

Should you have other questions or concerns about your gas service, you may write to us at the above address, call us toll-free at 1-800-292-9555 or e-mail us at <http://cis.state.mi.us/mpsc>.

Sincerely,

Michael J. Kidd, Director
Gas Division

cc: Laura Chappelle, Chairman
Docket File U-12752 (Consumers Energy Company)

January 25, 2001

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

RECEIVED
MICHIGAN PUBLIC SERVICE COMMISSION
FEB 05 2001

Dear Commissioners,

GAS DIVISION

I have read in the local papers recently, and heard in the news of the planned increases by Consumers Energy and Mich Con. It is outrageous that these companies feel they can increase their cost to the general public 50-75%. I'm sure their costs have gone up the past three years but this increase is to the extreme. Most Michigan workers only receive a 3-4% increase each year. As a Michigan homeowner who is employed it would be a hardship to pay such exorbitant bills let alone our retired seniors on fixed incomes and the poor. We all know that this increase will affect every aspect of our economy in Michigan. Every business will be forced to raise prices. Our economy will slow down, more jobs will be lost. An increase of this magnitude would be detrimental to the financial health of the State of Michigan.

I hope that you will think of the working , the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,

Shari Husted
12471 Wilkerson Rd.
Freeland, MI 48623



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6546 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
John G. Strand
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Shari Histed
12471 Wilkinson Road
Freeland, MI 48623

Dear Ms. Histed:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

Most residential and small commercial customers in Michigan are in a very unique situation in that the frozen gas rates they are paying throughout this winter are significantly below rates other customers are paying for gas costs across the country. The national wholesale price for natural gas has more than tripled since last year ---- reaching a high this January of \$9.98 per Mcf. Reasons given for the national price increase include increased gas use in electric generating facilities and colder than normal weather across the country. Additionally, gas supplies have not been as available due to a slow down in gas exploration because of relatively low prices over the past several years. Added to the supply issue was the lower level of gas inventories in storage across the country at the beginning of the heating season which adversely impacted the market price.

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Sincerely

Sandra Philpott-Burke, Supervisor
Service Quality Section

cc: Docket File U-12752 (Consumers Energy Company)
Docket File U-12766 (Michigan Consolidated Gas Company)

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MICHIGAN PUBLIC SERVICE COMMISSION

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Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

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Sincerely,

Thomas A Hutchinson

MR THOMAS HUTCHINSON
5230 McDOWELL ROAD
LAPEER, MI 48446



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners

Laura Chappelle
John G. Strand
David A. Svanda
Robert B. Nelson

February 5, 2001

Mr. Thomas Hutchinson
5230 McDowell Road
Lapccr, MI 48446

Dear Mr. Hutchinson:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Service Quality Section

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Sincerely,

Paul M. Prentice



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

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P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle

John G. Strand
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Ruth M. Prentice
3085 N. Genesee Road, Apt. 329
Flint, MI 48506

Dear Ms. Prentice:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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GAS DIVISION

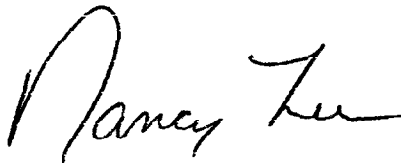
Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

Dear Commissioners,

I have read in the local papers recently, and heard in the news of the planned increases by Consumers Energy and Mich Con. It is outrageous that these companies feel they can increase their cost to the general public 50-75%. I'm sure their costs have gone up the past three years but this increase is to the extreme. Most Michigan workers only receive a 3-4% increase each year. As a Michigan homeowner who is employed it would be a hardship to pay such exorbitant bills let alone our retired seniors on fixed incomes and the poor. We all know that this increase will affect every aspect of our economy in Michigan. Every business will be forced to raise prices. Our economy will slow down, more jobs will be lost. An increase of this magnitude would be detrimental to the financial health of the State of Michigan.

I hope that you will think of the working , the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,





State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48908-7721
(517) 241-6180

Commissioners
Laura Chappelle
~~John B. Strand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Mr. and Mrs. Randy Lee
47125 Frederick
Shelby Twp., MI 48317

Dear Mr. and Mrs. Lee:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

Most residential and small commercial customers in Michigan are in a very unique situation in that the frozen gas rates they are paying throughout this winter are significantly below rates other customers are paying for gas costs across the country. The national wholesale price for natural gas has more than tripled since last year ---- reaching a high this January of \$9.98 per Mcf. Reasons given for the national price increase include increased gas use in electric generating facilities and colder than normal weather across the country. Additionally, gas supplies have not been as available due to a slow down in gas exploration because of relatively low prices over the past several years. Added to the supply issue was the lower level of gas inventories in storage across the country at the beginning of the heating season which adversely impacted the market price.

While we do understand your concern about the potential 40-60% increases requested, it should be noted that the Commission has not made a decision on either of the requests. Therefore, your letter will be placed in the case files, along with other customer letters, for review by the Commission.

Should you have other questions or concerns about your gas service, you may write to us at the above address, call us toll-free at 1-800-292-9555 or e-mail us at <http://cis.state.mi.us/mpsc>.

Sincerely

Sandra Philpott-Burke, Supervisor
Service Quality Section

cc: Docket File U-12752 (Consumers Energy Company)
Docket File U-12766 (Michigan Consolidated Gas Company)

January 25, 2001

Public Service Commission
P.O. Box 30221
Lansing, Mi 48909

RECEIVED
MICHIGAN PUBLIC SERVICE COMMISSION

FEB 05 2001

GAS DIVISION

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Sincerely,

Mildred P. Slama
3085 N. Genesee Rd. Apt. 107
Flint, Mi. 48506



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
John G. Strand
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Mildred P. Slama
3085 N. Genesee Road, Apt. 107
Flint, MI 48506

Dear Ms. Slama:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Service Quality Section

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Docket File U-12766 (Michigan Consolidated Gas Company)

January 25, 2001

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Sincerely,


JOSEPH B. BROWN



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappelle
~~John G. Strand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Mr. Joseph B. Brown
45183 Walnut Court
Utica, MI 48317

Dear Mr. Brown:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Service Quality Section

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Sincerely,

Emma Bessie Marlow
3085 N. Kansas Rd apt 305
Flint, Mi 48506



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909-7721
(517) 241-6180

Commissioners
Laura Chappell
~~John G. Strand~~
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Emma Bessie Marlow
3085 N. Genesee Road, Apt. 305
Flint, MI 48506

Dear Ms. Marlow:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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I hope that you will think of the working, the poor and the retired citizens. Please hold down the cost of our power and gas in the State of Michigan.

Sincerely,

*Ruby H Williams
3085 N Limes Rd
Flint, Mi 48506*



State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

Public Service Commission

6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48908-7721
(517) 241-6180

Commissioners
Laura Chappelle

John G. Strand
David A. Svanda
Robert B. Nelson

February 5, 2001

Ms. Ruby H. Williams
3085 N. Genesee Road, Apt. 318
Flint, MI 48506

Dear Ms. Williams:

Your letter to the Michigan Public Service Commission (Commission) regarding the proposed Consumers Energy Company and Michigan Consolidated Gas Company rate increases has been received. Recent media attention given to the two companies' gas cost increases are a result of the utilities' expanded gas customer choice pilot programs that included frozen rates that are beginning to expire. Two to three years ago, the Commission approved these programs which, among other things, froze rates for a three-year period.

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Sincerely,

Sandra Philpott-Burke, Supervisor
Service Quality Section

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