



“First In Service”

October 1, 2026

Lisa Felice
Executive Secretary
Michigan Public Service Commission
P.O. Box 30221
Lansing, Michigan 48909

Re: Case No. U-20140

Dear Sir or Madam:

Attached is an updated Attachment No. 1 from Alpena Power Company's extreme weather procedures filing pursuant to the Michigan Public Service Commission's June 16, 2026, order in Case No. U-20140.

If you have any questions concerning this supplemental filing, please contact me at 989-358-4960.

Sincerely,

Audra Smith

Audra Smith
Corporate Secretary & Office
989-358-4960

EXTREME WEATHER SERVICE DISCONNECTION POLICY

Alpena Power Company Proposed Policy

The purpose of this policy is to establish uniform procedures for protecting customers from service disconnections during extreme weather conditions while maintaining safe and reliable utility operations. This policy establishes temperature thresholds, disconnection restrictions, customer notification requirements and regulatory reporting procedures and applies to all applicable residential electric and natural gas service disconnections for nonpayment within the Company's service territory, subject to applicable Michigan Public Service Commission (MPSC) rules and orders.

Extreme Weather Triggers

The Company will monitor weather conditions through the National Weather Service (NWS) website and shall suspend applicable service disconnections when either of the following conditions is met:

Cold Weather

- The forecasted outdoor temperature reaches 20°F or below; or
- The forecasted wind chill reaches 0°F or below.

Hot Weather

- The forecasted outdoor temperature reaches 90°F or above; or
- Humidity and temperature conditions result in the issuance of an extreme heat advisory.
- The first applicable threshold reached shall trigger the Company's extreme weather protections.

Service Disconnection Restrictions

When an extreme weather event is forecasted, the Company shall suspend applicable service disconnections beginning 24 hours before the anticipated event and continuing until at least 24 hours after the event has ended.

If another extreme weather event is forecasted to occur within 48 hours following the conclusion of the preceding event, the suspension shall remain in effect until at least 24 hours after the subsequent event has ended.

Customer Notification

Upon activation of an extreme weather event, the Company shall notify affected customers of the applicable service disconnection suspension and provide information regarding available assistance. Notifications may be delivered through the Company's established communication channels, including its website, customer email, text messaging, telephone notifications and other appropriate methods.

Where available, customer communications should include information regarding heating and cooling centers, emergency shelters, community resilience hubs, drinking water distribution and other relevant community resources.

Regulatory Notification

The Company shall notify the MPSC when its extreme weather policy is activated and when the suspension is lifted using the LARA-PSCOutageNotification@michigan.gov e-mail or another address designated by the Commission.

Each notification shall include the affected portion of the Company's service territory, the anticipated duration of the disconnection suspension or confirmation that it has ended and a description of available customer assistance and community resources, including relevant website links when available.

Weather Monitoring and Policy Administration

The Company shall monitor weather forecasts and applicable advisories to identify conditions that trigger this policy.

Designated personnel shall be responsible for coordinating the suspension and resumption of service disconnections, ensuring timely customer and regulatory notifications, and documenting each activation of the policy.

If the Commission establishes additional requirements relating to air quality, the Company shall incorporate those requirements into this policy as appropriate.

Policy Review

This policy shall be reviewed at least once every five years to evaluate its effectiveness and ensure continued compliance with applicable regulatory requirements.

The policy may be reviewed and amended sooner if significant changes in weather patterns, regulatory requirements or extreme weather occurrences warrant additional protections or operational changes.

Any amendments requiring regulatory approval shall be submitted to the Commission in accordance with applicable requirements.