

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter of the complaint of **ELDON**)
CLINGAMAN against **FRONTIER**)
COMMUNICATIONS OF MICHIGAN, INC.)
_____)

Case No. U-22118

At the July 16, 2026 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Shaquila Myers, Commissioner

ORDER

On May 1, 2026, Eldon Clingaman (Complainant) filed a formal complaint against Frontier Communications of Michigan, Inc. (Frontier) in this docket alleging that Frontier completed an unauthorized conversion of his long-standing, power-independent copper plain old telephone service line into a power-dependent, fiber-based internet and voice bundle.

On June 26, 2026, Administrative Law Judge Jonathan F. Thoits filed a memo stating that the Complainant had withdrawn his formal complaint pursuant to a settlement reached by the parties during mediation.

The Commission finds that the formal complaint filed by the Complainant should be dismissed without prejudice because a settlement has been reached by the parties during mediation and the Complainant has requested to withdraw the complaint.

THEREFORE, IT IS ORDERED that the formal complaint filed on May 1, 2026, by Eldon Clingaman against Frontier Communications of Michigan, Inc., is dismissed without prejudice.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 484.2203(12). To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel. Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at sheac1@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Katherine L. Peretick, Commissioner

Shaquila Myers, Commissioner

By its action of July 16, 2026.

Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

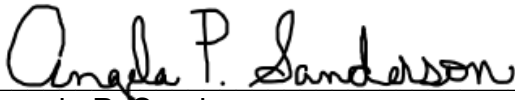
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County of Ingham)

Brianna Brown being duly sworn, deposes and says that on July 16, 2026 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 16th day of July 2026.



Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

Service List for Case: U-22118

Name	On Behalf Of	Email Address
Adam M. Cozort	MPSC Staff	cozort1@michigan.gov
Jacqueline Langwith	ALJs - MPSC	langwithj@michigan.gov
Jonathan F. Thoits	ALJs - MPSC	thoitsj@michigan.gov
Mark Southward	Eldon Clingaman Household	