

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter, on the Commission's own motion,)
to investigate the responses of **CONSUMERS**)
ENERGY COMPANY, DTE ELECTRIC)
COMPANY, and INDIANA MICHIGAN POWER)
COMPANY to the recent July 3rd storm damage)
in their service territories.)
_____)

Case No. U-22156

At the July 16, 2026 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Daniel C. Scripps, Chair
Hon. Katherine L. Peretick, Commissioner
Hon. Shaquila Myers, Commissioner

ORDER

Beginning the week of June 28, 2026, Michigan experienced extreme heat and humidity, with reports of high temperatures nearing 100 degrees Fahrenheit and associated heat indices exceeding 105 degrees Fahrenheit. Additionally, on July 3, 2026, a series of severe thunderstorms, with wind gusts between 60 to 70 miles per hour, hit Michigan's Lower Peninsula (July 3 event), causing significant tree damage. Preliminary reports indicate that Consumers Energy Company (Consumers) and DTE Electric Company (DTE Electric) had over 3,500 and 2,300 wire-downs, respectively, resulting in an estimated 276,000 customers of Consumers and 492,000 customers of DTE Electric losing electric power to their homes and businesses. Further, preliminary reports show that approximately 35,000 customers of Indiana Michigan Power Company (I&M) lost

power, with the company reporting over 360 wire-downs. These outages lasted anywhere from a few hours to several days.

Following these storms, the Commission Staff (Staff) received over 1,500 customer complaints concerning Consumers', DTE Electric's, and I&M's responses to the July 3 event. Of particular concern, many of the complaints the Staff received detailed customers' frustrations with inaccurate outage restoration timelines and the duration of outages, particularly given that these outages occurred during a time of extreme heat and humidity, as well as during the Independence Day holiday weekend.

Reports of prolonged power outages raise serious concerns and require review by the Commission. Storms of this magnitude also provide utilities an opportunity to improve their infrastructure, operations, and communications to increase resiliency during future events.

Moreover, the Commission has conducted numerous investigations into weather-related events in the past. *See, e.g.*, Case Nos. U-21305, U-21122, U-20169, U-18346, U-17542, U-16462, U-15605, U-14603, U-12269, U-12270, U-10908, and U-9916. Severe weather-related events are not uncommon in Michigan, and the July 3 event cannot be dismissed as unique or unlikely to ever reoccur. The Commission has consistently found that utility customers have a right to expect utilities to anticipate extreme weather events, to provide a hardened grid that can withstand extreme weather, and to be prepared to restore power expediently when the grid fails. The Commission, therefore, finds that an investigation into Consumers', DTE Electric's, and I&M's responses to the July 3 event is necessary and will allow the Commission to make determinations, where necessary, regarding the sufficiency of these responses. *See*, MCL 460.55.

Toward that end, the Commission directs Consumers, DTE Electric, and I&M to submit a comprehensive report to this docket no later than 5:00 p.m. (Eastern time) on August 27, 2026,

detailing their storm preparedness activities and operational responses to the July 3 event, including weaknesses in their response and analyses of how they occurred. The report must address the deployment of response assets, including crew allocation and the guarding of wire-downs, as well as any challenges encountered in securing sufficient restoration personnel due to holiday scheduling constraints and/or mutual assistance limitations. Further, the report must include a detailed evaluation of public and customer communications during and after the July 3 event, including an assessment of how accurate the company's restoration estimates were, an action plan for improvements, and any other pertinent issues or lessons learned.

THEREFORE, IT IS ORDERED that Consumers Energy Company, DTE Electric Company, and Indiana Michigan Power Company shall each file a report in this docket as outlined in this order no later than 5:00 p.m. (Eastern time) on August 27, 2026.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26. To comply with the Michigan Rules of Court's requirement to notify the Commission of an appeal, appellants shall send required notices to both the Commission's Executive Secretary and to the Commission's Legal Counsel.

Electronic notifications should be sent to the Executive Secretary at LARA-MPSC-Edockets@michigan.gov and to the Michigan Department of Attorney General - Public Service Division at sheac1@michigan.gov. In lieu of electronic submissions, paper copies of such notifications may be sent to the Executive Secretary and the Attorney General - Public Service Division at 7109 W. Saginaw Hwy., Lansing, MI 48917.

MICHIGAN PUBLIC SERVICE COMMISSION

Daniel C. Scripps, Chair

Katherine L. Peretick, Commissioner

Shaquila Myers, Commissioner

By its action of July 16, 2026.

Lisa Felice, Executive Secretary

PROOF OF SERVICE

STATE OF MICHIGAN)

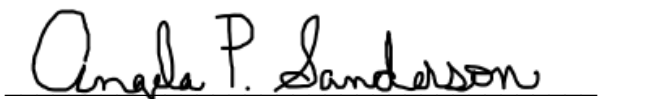
Case No. U-22156

County of Ingham)

Brianna Brown being duly sworn, deposes and says that on July 16, 2026 A.D. she electronically notified the attached list of this **Commission Order via e-mail transmission**, to the persons as shown on the attached service list (Listserv Distribution List).


Brianna Brown

Subscribed and sworn to before me
this 16th day of July 2026.


Angela P. Sanderson
Notary Public, Shiawassee County, Michigan
As acting in Eaton County
My Commission Expires: May 21, 2030

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Eligo Energy MI, LLC
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Santanna Natural Gas Corporation
SouthStar d/b/a Grand Rapids Energy
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Stephenson Utilities Department
Superior Energy Company
Symmetry Energy Solutions, LLC
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Tital Gas, LLC d/b/a CleanSkyEnergy
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Tri-County Electric
Tri-County Electric
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