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June 9, 2006

Ms. Mary Jo Kunkle
Executive Secretary
Michigan Public Service Commission
6545 Mercantile Way, Ste. 7
Lansing, MI 48911

Re: In the matter, on the Commission's own motion, to implement the provisions of
Section 301a of 2005 PA 235
MPSC Case No. U-14899

Dear Ms. Kunkle:

Enclosed for filing is the Report of TDS Metrocom LLC Concerning Steps Taken to
Make Primary Basic Local Exchange Service Available.

If you have any questions, please contact my office.

Very truly yours,

FRASER TREBILCOCK DAVIS & DUNLAP, P.C.

Mike Ashton



Michael S. Ashton

MSA/dkl

Enclosure

Digitally signed by Mike Ashton
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STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

* * *

In the matter, on the Commission's own motion,	)	
to implement the provisions of Section 301a of	)	Case No. U-14899
2005 PA 235.	)	
_____	)	

**REPORT OF TDS METROCOM LLC CONCERNING STEPS TAKEN TO
MAKE PRIMARY BASIC LOCAL EXCHANGE SERVICE AVAILABLE**

On May 25, 2006, the Commission issued an order in docket U-14899 stating that it had come to the Commission's attention that some providers failed to prepare their systems and personnel to offer primary basic local exchange service and requiring providers to detail for the Commission the steps taken to make primary basic local exchange service available. TDS Metrocom, LLC, a competitive local exchange carrier serving residential customers in Michigan herein describes steps taken to make its primary basic local exchange service available to residential customers. As detailed below, TDS Metrocom adequately prepared its internal operational software systems, internal processes, and personnel to offer primary basic local exchange service.

TDS Metrocom followed a disciplined product implementation process preparing internal operational software systems, internal processes, and personnel to offer TDS Metrocom's primary basic local exchange service product on April 1, 2006. TDS Metrocom completed operational software system updates and programming to properly process orders received and render accurate bills for the primary basic local exchange service. In addition, TDS Metrocom reviewed and revised internal operational processes to insure proper processing of primary basic

local exchange service orders. Finally, TDS Metrocom instructed personnel on its primary basic local exchange service product and related operational software systems and internal operational processes.

Operational Systems: TDS Metrocom updated and/or programmed three internal operational software systems to offer primary basic local exchange service.

TDS Metrocom's ordering application was updated to add the primary basic local exchange service product. In addition to using the functionality within the ordering application to add the new product, programming was done to ensure that required data would be completed for each order and that data was consistently captured. When the update and programming was completed, the ordering system interfaces and data stores were tested to ensure that the agent interface functioned properly, that communication with other internal systems completed as designed, and that data was properly captured and stored.

TDS Metrocom's provisioning application was updated to include the primary basic local exchange service product. The provisioning application is used to provision services in TDS Metrocom's switches, to queue to AT&T orders for needed unbundled network elements, and for telephone number assignment. As with the ordering system, prior to product launch, the updated system was run in a test environment to ensure that the update performed as designed.

In addition to updates to the ordering and provisioning systems, TDS Metrocom's billing application was updated to support the new primary basic local exchange service product. The billing system was also tested prior to the primary basic local exchange service product launch.

Internal Processes: TDS Metrocom reviewed internal processes from initial customer contact through billing and account maintenance to identify areas requiring modification. TDS Metrocom revised internal processes to facilitate proper order processing and to align processes with operational software systems.

Training: Prior to launching the primary basic local exchange service product on April 1, 2006, TDS Metrocom circulated internally information regarding the product design, rate structure, operational software systems, and related internal processes. Residential sales agents review the primary basic local exchange product with any customer or potential customer who requests the service or any customer or potential customer who asks to hear about our Michigan residential products generally.

Requests for Primary Basic Local Exchange Service: TDS Metrocom is unable to respond to the Commission's request that companies produce evidence regarding the number of requests for primary basic local exchange service since the passage of Act 235. TDS Metrocom does not track products discussed with customers in the thousands of conversations our residential sales agents have with existing or potential customers each month and is not aware of any requirement to do so.

Primary Basic Local Exchange Service Customers in Service: As of May 1, 2006, TDS Metrocom had no primary basic local exchange service customers.

In conclusion, TDS Metrocom adequately prepared internal operational software systems, internal processes, and personnel to offer TDS Metrocom's primary basic local exchange service product on April 1, 2006. TDS Metrocom respectfully requests that this docket be closed with respect to TDS Metrocom.

Respectfully submitted,

TDS METROCOM, LLC.

Mike Ashton

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