

A. Randall Vogelzang
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June 9, 2006

Ms. Mary Jo Kunkle
Executive Secretary
Michigan Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909

Subject: IN THE MATTER, ON THE COMMISSION'S OWN MOTION, TO
IMPLEMENT THE PROVISIONS OF SECTION 301A OF 2005 PA 235
MPSC CASE NO. U-14899

Dear Ms. Kunkle:

Enclosed for filing please find an electronic copy of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services' ("Verizon Access") Response to the Commission's May 25, 2006 Order in the above referenced proceeding. Attachment A is confidential under Section 210 of the Michigan Telecommunications Act ("Act") and must be protected as such.

If you have any questions, please contact me.

Sincerely,

A. Randall Vogelzang
A. Randall Vogelzang

Digitally signed by A. Randall Vogelzang
DN: CN = A. Randall Vogelzang, C = US, O = Verizon
Date: 2006.06.09 13:44:22 -05'00'

Enclosures

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission's own motion,)
to implement the provisions of Section 301a of)
2005 PA 235.)
_____)

Case No. U-14899

VERIZON ACCESS' RESPONSE TO THE COMMISSION'S
MAY 25, 2006 ORDER

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access"), pursuant to the Michigan Public Service Commission's ("Commission") order dated May 25, 2006 in Case No. U-14899, submits the following response. Verizon Access provides information that shows it took the appropriate steps to make primary basic local exchange service ("PBLES") available to the public in compliance with Section 301a of the Michigan Telecommunications Act ("MTA"). Specifically, the attached supporting documentation addresses the programming changes, training of personnel, and any customer notices or advertisements Verizon Access instituted in order to offer PBLES to the public. Also provided is the number of requests for PBLES since the passage of Act 235 and the number of customers that are currently receiving PBLES on May 1, 2006.

I. EVIDENTIARY SUPPORT FOR VERIZON ACCESS' PBLES FILING

A. Programming Changes

No programming changes were required to implement Verizon Access' PBLES, which it identified as "Basic Local Exchange Service". Lichtenberg Affidavit, ¶5; Attachment A.

B. Training of Personnel

In preparation of PBLES Basic Local Exchange Service implementation on April 1, 2006, Verizon Access issued a “Customer Service Flash” to all customer service representatives on March 27, 2006. Service representatives are monitored on an on-going basis to ensure that they follow established standards and procedures. Representatives that fail to follow procedures are coached. Lichtenberg Affidavit, ¶6; Attachment A.

C. Customer Notices and Advertisements

The primary sales channel for Verizon Access is inbound telemarketing where customers call Verizon Access to request service. For this reason, no special customer notifications or advertisements for PBLES Basic Local Exchange Service offering have been made. Lichtenberg Affidavit, ¶7; Attachment A.

D. Number of Requests for PBLES Since Passage of Act 235

Verizon Access did not receive any requests for its PBLES Basic Local Exchange Service for the period November 22, 2005 (passage of Act 235) through March 31, 2006, because the service had not yet been established. The number of requests Verizon Access has received since the establishment of PBLES Basic Local Exchange Service (April 1, 2006) is noted in the attached confidential Lichtenberg Affidavit, ¶8; Attachment A.

E. Number of Customers Receiving PBLES on May 1, 2006

Presently, the number of customers subscribed to Verizon Access’ PBLES Basic Local Exchange Service as of May 1, 2006 is unavailable. However, as of April 30, 2006, the number of customers is noted in the attached confidential Lichtenberg Affidavit, ¶9; Attachment A.

II. CONCLUSION

Based on the information submitted in this response, the Commission should conclude that Verizon Access has taken adequate steps to make PBLES Basic Local Exchange Service offering available to the public.

Respectfully submitted,

MCIMETRO ACCESS TRANSMISSION
SERVICES LLC d/b/a VERIZON ACCESS
TRANSMISSION SERVICES

**A. Randall
Vogelzang**

Digitally signed by A. Randall
Vogelzang
DN: CN = A. Randall Vogelzang,
C = US, O = Verizon
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05'00'

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Irving, TX 75038
(972) 718-2170

Dated: June 9, 2006

VERIZON ACCESS RESPONSE

CASE NO. U-14899

JUNE 9, 2006

ATTACHMENT A

AFFIDAVIT OF SHERRY LICHTENBERG

(NONCONFIDENTIAL VERSION)

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission's own motion,)
to implement the provisions of Section 301a of)
2005 PA 235.)
_____) Case No. U-14899

AFFIDAVIT OF SHERRY LICHTENBERG

CITY OF WASHINGTON)
) ss
DISTRICT OF COLUMBIA)

SHERRY LICHTENBERG, being duly sworn, state as follows:

1. I am a Manager, Global Regulatory Policy and Strategy, Out of Region Sales and Service for the former MCI consumer organization, which is now MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access"). I currently have responsibility for developing global offers and policy for the consumer segment including designing, managing, and implementing local telecommunications services to residential and small business customers on a mass-market basis nationwide. Prior to the acquisition of MCI by Verizon, I was Senior Manager, Operational Support Systems Interfaces and Facilities Development.

2. The purpose of this affidavit is to: a) demonstrate that Verizon Access has taken the necessary steps to offer Primary Basic Local Exchange Service ("PBLES"), b) provide the number of requests for PBLES since the passage of Act 235, and c) provide the number of customers that were receiving PBLES as of May 1, 2006 as requested in

the Michigan Public Service Commission's ("Commission") May 25, 2006 order in the above referenced case.

3. On January 19, 2006 Verizon Access filed a tariff for PBLES, which it identified as "Basic Local Exchange Service", with an effective date of April 1, 2006 in compliance with the Commission's December 20, 2005 order in Case No. U-14731. On March 15, 2006, Verizon Access amended its filing to incorporate changes suggested by the Commission Staff. PBLES Basic Local Exchange Service offering was filed with a monthly recurring charge of \$21.25. On April 1, 2006, Verizon Access filed a PBLES Basic Local Exchange Service promotional offering of \$19.99 for a period between April 1, 2006 and September 1, 2006.

4. Verizon Access PBLES "Basic Local Exchange Service" is offered to each residential customer within its service area where it provides residential primary basic local exchange service pursuant to Section 301a of the MTA. PBLES Basic Local Exchange Service offers unlimited outgoing and incoming local calling with no features and thus exceeds the Commission's requirements for PBLES. Basic Local Exchange Service is available to all Michigan consumers, including those who qualify for Lifeline Service.

5. Since prior to the establishment of PBLES, Verizon Access already offered a basic consumer product (Residential RLD) that exceeded the requirements of Section 102(y) of the Michigan Telecommunications Act ("MTA"), no programming changes were required to implement its PBLES Basic Local Exchange Service.

6. In preparation for implementing its PBLES Basic Local Exchange Service on April 1, 2006, Verizon Access issued a "Customer Service Flash" (see confidential

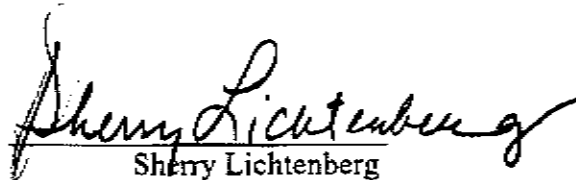
Attachment A.1) to all customer service representatives on March 27, 2006. This “Flash” alerted sales and services representatives to the Commission’s requirements to establish PBLES and explained the procedures for customer service representative to follow to meet these requirements. These procedures include a requirement to offer all Michigan customers PBLES Basic Local Exchange Service as one of their choices when they request local service. Service representatives are monitored on an on-going basis to ensure that they follow established standards and procedures. Representatives that fail to follow procedures are coached.

7. As noted above, Verizon Access offers its PBLES Basic Local Exchange Service to customers in Michigan that request a standalone local offering rather than a combined local/long distance package. The primary sales channel for Verizon Access is inbound telemarketing where customers call Verizon Access to request service. For this reason, no special customer notifications or advertisements for PBLES Basic Local Exchange Service offering have been made.

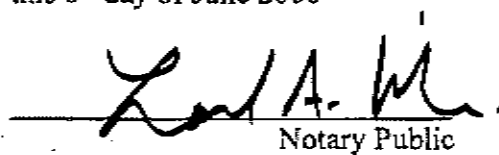
8. Verizon Access did not receive any requests for its PBLES Basic Local Exchange Service for the period November 22, 2005 (passage of Act 235) through March 31, 2006, because the service had not yet been established. The number of requests Verizon Access has received since the establishment of PBLES Basic Local Exchange Service (April 1, 2006) is *****BEGIN CONFIDENTIAL***** *****END CONFIDENTIAL*****. This number only includes inquiries if service is ultimately ordered. Verizon Access does not have the ability to track instances of PBLES inquiries where service is not ordered.

9. The number of customers subscribed to Verizon Access PBLES Basic Local Exchange Service as of May 1, 2006 is not yet available. However, as of April 30, 2006, the number of customers that purchased this service during its first month of availability is *****BEGIN CONFIDENTIAL***** *****END CONFIDENTIAL*****.

10. I have personal knowledge of the related facts contained herein, except as to those matters based upon information and belief, and as to those matters I believe them to be true.


Sherry Lichtenberg

Subscribed and sworn to before me
this 8th day of June 2006


Notary Public

Washington, D.C.

My Commission Expires: _____

Laurel A. Gilts
Notary Public, District of Columbia
My Commission Expires 05-31-2008

VERIZON ACCESS RESPONSE

CASE NO U-14899

JUNE 9, 2006

ATTACHMENT A.1

BASIC LOCAL EXCHANGE SERVICE SALES FLASH

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**FILED UNDER SEAL PER SECTION 210 OF THE
MICHIGAN TELECOMMUNICATIONS ACT (MTA)**