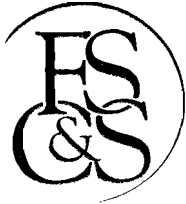


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Reply To: Lansing

June 15, 2006

MICHIGAN PUBLIC
SERVICE COMMISSION

Hand Delivery

Mary Jo Kunkle
Executive Secretary
Michigan Public Service Commission
6545 Mercantile Way
Lansing, MI 48911

Dear Ms. Kunkle:

Re: In the matter, on the Commission's Own Motion, on the Certification of Eligible
Telecommunications Carriers
Case No. U-14900 - Pigeon Telephone Company

Enclosed for filing is an envelope labeled "Confidential" which contains the *Application for Continued Designation as an Eligible Telecommunications Carrier* for Pigeon Telephone Company. This matter is being filed in paper form due to the confidential items included, per Section 210 of the MTA.

We also include a "Public Version" of the filing that redacts the confidential material.

Thank you for your assistance in this matter and please contact me with any questions.

Sincerely,

FOSTER, SWIFT, COLLINS & SMITH, P.C.

Mark J. Burzych

/mka

Enclosures

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

FILED

JUN 15 2006

In the matter, on the Commission's)
Own Motion, on the Certification of)
Eligible Telecommunications Carriers)

Case No. U-14900

MICHIGAN PUBLIC
SERVICE COMMISSION

**APPLICATION FOR CONTINUED DESIGNATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER**

Part 1

In accordance with the Michigan Public Service Commission's ("MPSC") October 18, 2005 and April 13, 2006 Orders in Case No. U-14530, **Pigeon Telephone Company** ("Applicant"), by and through its attorneys, Foster, Swift, Collins & Smith, P.C., hereby files this Application to demonstrate its compliance with the requirements to be an eligible telecommunications carrier (ETC), and requests continued certification as an ETC for purposes of receiving federal universal service fund ("USF") support beginning January 1, 2007.

In *In re Matter of Federal-State Joint Board on Universal Service*, 20 FCC Rcd 6371; FCC 05-46; 2005 WL 646635 (rel'd March 17, 2005) (*FCC 05-46*), the Federal Communications Commission (FCC) adopted new requirements for carriers seeking ETC designation, as well as new requirements that ETCs provide certain information as part of the annual certification process. In its October 18, 2005 Order in Case No. U-14530 (the "October 18, 2005 Order"), the MPSC adopted the FCC's new requirements for ETCs in Michigan. In its April 13, 2006 Order, the MPSC stated that "[e]very current and new provider anticipating USF reimbursement for 2007, for either high-cost and/or Lifeline and Link-up service, must submit an application to the Commission for ETC designation based on FCC 05-46 by June 15, 2006." April 13, 2006 Opinion and Order, MPSC Case No. U-14530 at p 2 (the "April 13, 2006 Order"). This

Application addresses the requirements for ETC status as set forth in the MPSC's October 18, 2005 and April 13, 2006 Orders.

Based on the information contained in this Application, Applicant respectfully requests that the MPSC grant Applicant continued designation as an ETC and make the appropriate certification to the FCC so that it may receive USF support beginning January 1, 2007. In support of this Application, Applicant states as follows:

I. INTRODUCTION

1. Applicant's contact information:

Pigeon Telephone Company
Mary Babcock
20 S. Main Street, Pigeon, MI 48755
(989) 453-4391
mbabcock@avci.net

2. Applicant is an incumbent local exchange carrier (ILEC). Applicant provides service as an ILEC in the following exchanges:

<u>Exchange</u>	<u>CLLI Code</u>	<u>Study Area Number</u>
Lakes of the North	LKNRMIXJSD1	310721
Twining	TWNGMIXJSD0	310721
Pigeon	PGENMIXJSD1	310721

3. The MPSC has previously certified Applicant as an ETC within the meaning of § 214(e) of the Federal Telecommunications Act of 1996, and Applicant has therefore been eligible to receive, and has received, USF support pursuant to § 254(e) of the Federal Telecommunications Act for the calendar year 2006, as well as for numerous prior years.

II. FIVE YEAR BUSINESS PLAN

4. Applicant hereby certifies that it will only use the federal USF support it receives beginning January 1, 2007 and beyond for the provision, maintenance and upgrading of facilities

and service for which such support is intended. As a rural ILEC, and a rate-of-return carrier, Applicant is eligible to receive four categories of USF disbursement: Interstate Common Line Support (ICLS); Local Switching Support (LSS); High Cost Loop Support (HCLS); and Safety Net Additive Support (SNAS).¹ The focus of this filing is on LSS, HCLS, and SNAS.

5. LSS uses Applicant's embedded costs associated with switching investments, depreciation, maintenance, expenses, taxes and an FCC-established rate of return. 47 CFR 54.301. Therefore, LSS reimburses Applicant for investments and expenses already incurred, and is used to offset Applicant's interstate switching revenue requirement.

6. Applicant's HCLS is based upon its embedded, unseparated loop costs, which are calculated using a set of algorithms approved by the FCC. 47 CFR 36.601, *et seq.* Therefore, HCLS also reimburses Applicant for investments and expenses already incurred.

7. SNAS is support above the HCL cap for carriers that make significant investment in rural infrastructure in years in which HCL is capped. To receive SNAS, a rural carrier must show that growth in telecommunications plant in service (TPIS) per line is at least 14 percent greater than the study area's TPIS in the prior year. 47 CFR 36.605. Therefore, SNAS, like the other USF categories, reimburses ILECs for investments and expenses already incurred.

8. Unlike competitive LECs and wireless carriers, who do not always have the network and facilities needed to provide service to all customers in their ETC service areas, as an ILEC, Applicant already has a ubiquitous telecommunications network in place that it uses to serve its customers. As a result, "dropped calls" are not an issue for Applicant's customers, and

¹ Applicant, no less frequently than annually, submits detailed information requested by NECA in the USF data collection process. The annual cost studies that Applicant files with NECA provide support documentation on network expenditures. NECA and its auditors must attest to the validity and integrity of NECA's process. NECA performs focused reviews of cost studies as well as the USF filings for the cost companies involved in the NECA process.

thus Applicant does not have problems with “signal quality, coverage, or capacity” (April 13 Order, p 3).

9. The FCC has clarified that, for the ETCs that it designates, the “service quality improvements in the five-year plan do not necessarily require additional construction of network facilities.” *FCC 05-46*, ¶ 23. Because Applicant already has a ubiquitous telecommunications network in place, most of the USF support that it receives is not used to add network facilities. In such situations, the FCC has stated that the ETC Applicant may provide “an explanation of why service improvements in a particular wire center are not needed and how funding will otherwise be used to further the provision of supported services in that area.” *FCC 05-46*, ¶ 23. Applicant provides this explanation below.

10. For an ILEC, drawing a direct correlation between USF monies received and network build-out plans is not possible in the same way that new entrants, like wireless providers or CLECs, may be able to do. In other words, Applicant will not construct cellular towers or install an entirely new wireline network, as new entrants might do, but will instead use USF support to maintain its existing network.

11. For ILEC ETCs, like Applicant, federal high cost support is used to support prior expenditures for ongoing network costs, but the monies received do not cover the entire cost of operating the network. Rather, the support that Applicant receives is only a percentage of its costs to provide service. Thus, USF support helps Applicant to: (1) maintain affordable rates for local exchange service; and (2) to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. Because Applicant does not have coverage problems, and given that Applicant’s use of USF support is for maintenance of its existing network (rather than constructing additional facilities),

Applicant has no map depicting any coverage enhancements made in 2005. However, a record of Applicant's expenditures made, by category, during 2005 are public information contained on the FCC's website,² and a paper copy of same has been provided to the MPSC Staff.

12. Thus, the focus of Applicant's service quality improvement plan over the next five years will be to continue to maintain its existing facilities (such as repairing damaged cables and fibers), as well as upgrading any obsolete facilities as necessary to meet evolving service requirements and maintain high quality service. Applicant will also expand its facilities as needed in order to serve new homes or subdivisions within its ETC service area. Because Applicant replaces and upgrades facilities and equipment on an "as needed" basis, providing projected start and completion dates for projects, and specific geographic locations of such projects, is very difficult.

² http://www.fcc.gov/Bureaus/Common_Carrier/Reports/FCC-State_Link/Monitor/usf05r04.zip

13. During 2005, Applicant experienced no outages lasting 30 minutes or more, or that were required to be reported under Rule 23 of the MPSC's Quality of Service Rules (2000 AC, R 484.523).

14. As noted, Applicant is an ILEC with telecommunication facilities already in place, and thus is generally equipped to provide service to all persons in its service area. Applicant was able to provide service to all customers that requested service in its ETC service area during 2005, and as of December 31, 2005, had no unfulfilled requests for service in its ETC service area.

II. DEMONSTRATION OF FUNCTIONALITY IN EMERGENCIES

15. Applicant is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. Applicant has backup battery reserve in its central office, which enables it to provide service for a minimum of 8 hours. Applicant's emergency preparedness plan also enables Applicant to re-route traffic around certain damaged facilities, using cuts in certain area.

16. Applicant also complies with all obligations to provide service in emergency situations as set forth in Rule 46 of the MPSC's Quality of Service Rules (2000 AC, R 484.546), and its network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

III. CONSUMER PROTECTION AND SERVICE QUALITY STANDARDS

17. As a licensed local exchange carrier in Michigan, Applicant is obligated to comply with the numerous consumer protections contained in the Michigan Telecommunications

Act (MTA), the MPSC's Privacy Guidelines (2000 AC, R 484.201 *et seq.*), the MPSC's Anti-Slamming procedures (Case No. U-11900), the MPSC's Billing Standards (2000 AC, R 484.301 *et seq.*), and the MPSC's Quality of Service Rules (2000 AC, R 484.519 *et seq.*). Applicant will comply with all applicable MPSC and FCC consumer protection and service quality standards. Additionally, Applicant has certified to the FCC that it complies with the FCC's CPNI rules. Attached are copies of Applicant's CPNI Compliance Manual (Exhibit A), copy of Applicant's annual notices regarding the do-not-call list (Exhibit B), a copy of Applicant's notice to customers explaining *67 and similar functions (Exhibit C), and a copy of Applicant's brochure on customer rights and responsibilities (Exhibit D).

18. Applicant passes through all state and federal Lifeline and Linkup discounts to its customers. Attached are materials that Applicant provides to potential customers regarding Lifeline and Linkup (Exhibit E), and Applicant's advertisements/promotional materials (Exhibit F).

19. Finally, Applicant had no formal complaints for 2005. The number of informal complaints of service quality per 1000 lines for 2005 that were handled by Applicant's customer service personnel is estimated to be 2.27. These complaints were successfully resolved by Applicant.

IV. LOCAL USAGE PLANS

20. An ETC must demonstrate the ability to offer local usage plans comparable to the ILEC in areas where designation is sought. April 13, 2006 Order, p 3. Applicant is the ILEC, and therefore meets this requirement by definition. Additionally, Applicant notes that it offers primary basic local exchange service (PBLES) as defined in § 102(y) of the MTA, and therefore provides, at minimum, 100 outgoing voice calls per month within the local calling area, 12,000

outgoing voice minutes per month within the local calling area, and unlimited incoming calls. Applicant also offers other residential calling plans. Applicant's tariff sheets for its local usage plans are attached (Exhibit G).

V. EQUAL ACCESS

21. Applicant hereby acknowledges that it has the capability to provide and is providing equal access to long distance carriers in the event that no other ETC is providing equal access within the service area.

22. Applicant already has its telecommunication network in place, and is therefore capable of serving as the sole ETC in its service area.

VI. OTHER ACKNOWLEDGEMENTS

23. In addition to the forgoing, Applicant hereby acknowledges that it can, does, and will continue to provide the following:

- (a) Voice grade access to the Public Switched Telephone Network (PSTN): Applicant provides voice-grade access to the PSTN that allows its customers to make and receive calls on the PSTN.
- (b) Local Usage: As discussed above, Applicant offers PBLES to its customers, which entitles the customer to at least 100 outgoing voice calls per month within the local calling area, 12,000 outgoing voice minutes per month within the local calling area, and unlimited incoming calls, as well as unregulated residential local calling plans.
- (c) Dual tone multi-frequency or a functional equivalent: Applicant provides dual tone multi-frequency signaling.
- (d) Single party service or a functional equivalent: Applicant's service permits users exclusive use of their access line for each call placed.
- (e) Access to 9-1-1 or E9-1-1: Applicant provides such access.
- (f) Access to operator services: Applicant provides such access.
- (g) Access to interexchange services: Applicant provides such access.
- (h) Access to directory assistance: Applicant provides such access.

- (i) Toll limitation for qualifying low-income customers: Applicant provides either “toll control” or “toll blocking” services pursuant to federal regulation to requesting Lifeline eligible customers without charge.

VII. PUBLIC INTEREST

24. The Federal Telecommunications Act (§ 214(e)) does not require a public interest determination except where a provider seeks designation as an additional or competitive ETC in an area that another ETC already serves. Applicant is an ILEC, and thus is not an additional or competitive ETC.
25. Nevertheless, Applicant states that its continued designation as an ETC will preserve and advance universal service in its service area, and will ensure the availability of quality telecommunications service at just, reasonable, and affordable rates, and will promote the deployment of advanced telecommunications information services to rural and high-cost areas. Applicant is generally considered the carrier of last resort in its ILEC service area. As discussed above, Applicant has a ubiquitous telecommunications network in place that it uses to provide service to customers in its ETC service area. The USF support that Applicant receives is used to maintain and upgrade this network as necessary to meet evolving service requirements and maintain high quality service throughout Applicant’s service area, while keeping rates for service in rural areas reasonable. Thus, allowing Applicant to continue to receive USF will enable it to serve the public interest by continuing to provide service in its ETC service area. Finally, continued designation of Applicant as an ETC provides Lifeline and Linkup discounts to low-income customers.
26. Applicant is an ILEC, and thus “cream-skimming” is not a concern in the areas for which it seeks ETC designation.

VIII. CONCLUSION

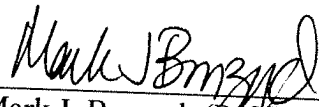
Based on the forgoing, Applicant meets all the requirements for continued designation as an ETC.

Applicant therefore requests that MPSC issue an appropriate certification to the FCC indicating that Applicant is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution to the Company beginning January 1, 2007.

Respectfully submitted,

FOSTER, SWIFT, COLLINS & SMITH, P.C.

Dated: June 15, 2006

By: 
Mark J. Burzych (P43793)
Glen A. Schmiede (P37112)
Ronald D. Richards, Jr. (P61007)
313 S. Washington Square
Lansing, Michigan 48933
(517) 371-8100

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STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

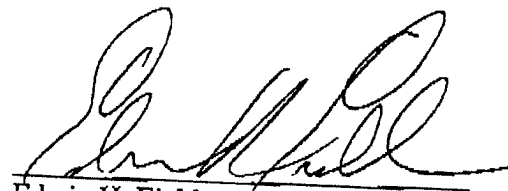
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Case No. U-14900

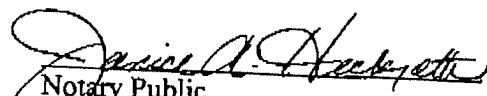
**APPLICATION FOR CONTINUED DESIGNATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER
PIGEON TELEPHONE COMPANY**

The undersigned, Edwin H. Eichler, does hereby certify as follows:

1. I serve as President and CEO of Agri Valley Communications, Inc. and each of its affiliates and subsidiaries, including Pigeon Telephone Company and Thumb Cellular, LLC.
2. This certification is submitted in support of Pigeon Telephone Company's ETC Certification and Annual Report in MPSC Docket No. U-14900.
3. I have reviewed the ETC Certification and Annual Report and the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.


Edwin H. Eichler

Subscribed and sworn to before me
this 15th day of June, 2006.


Notary Public

JANICE A. HECKROTH
Notary Public, State of Michigan, County of Huron
My commission expires December 11, 2007
Acting in the County of Huron

EXHIBIT A

Customer Proprietary Network Information

**Compliance Manual and
Operating Procedures**

for

Pigeon Telephone Company

TABLE OF CONTENTS

[INSERT]

APPENDIX 1 —	Annual Corporate Officer Certification Form
APPENDIX 2 —	Employee Verification of Review of Manual
APPENDIX 3 —	SAMPLE OPT-OUT NOTICE

I. DEFINITIONS

Affiliate: A person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. The term "own" means to own an equity interest (or the equivalent thereof) of more than 10 percent.

Carrier: See Telecommunications Carrier.

CMRS: Commercial Mobile Radio Service.

Communications-Related Services: Telecommunications services, information services typically provided by telecommunications carriers, and services related to the provision or maintenance of customer premises equipment.

Company: Pigeon Telephone Company

Customer: A person or entity to which a telecommunications carrier is currently providing service.

Customer Proprietary Network Information (CPNI): Information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier, and that is made available to the carrier by the customer solely by virtue of the carrier-customer relationship; and Information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer of a carrier. CPNI does not include subscriber list information.

Customer Premises Equipment: Equipment employed on the premises of a person (other than a carrier) to originate, route, or terminate telecommunications.

FCC: Federal Communications Commission.

Information Service: The offering of a capability for generating, acquiring, storing, transforming, processing, retrieving, utilizing, or making available information via telecommunications, and includes electronic publishing, but does not include any use of any such capability for the management, control, or operation of a telecommunications system or the management of a telecommunications service.

Information Services Typically Provided by Telecommunications Carriers: Information services that telecommunications carriers typically provide, such as Internet access or voice mail services. The term does not

include retail consumer services provided using Internet websites (such as travel reservation services or mortgage lending services), whether or not such services might otherwise be considered to be information services.

Local Exchange Carrier: Any person engaged in the provision of telephone exchange service or exchange access. Such term does not include a person insofar as such person is engaged in the provision of a commercial mobile service (except to the extent that the FCC determines that such service should be included in the definition of the term).

Opt-In Approval: A method for obtaining customer consent to use, disclose, or permit access to the customer's CPNI. This approval method requires that the carrier obtain the customer's affirmative, express consent allowing the requested CPNI usage, disclosure, or access after the customer is provided appropriate notification of the carrier's request.

Opt-Out Approval: A method for obtaining customer consent to use, disclose, or permit access to the customer's CPNI. Under this approval method, a customer is deemed to have consented to the use, disclosure, or access to the customer's CPNI if the customer has failed to object thereto within the prescribed waiting period, after the customer is provided appropriate notification of the carrier's request for consent.

Subscriber List Information: Any information (1) identifying the listed names of a carrier's subscribers and the subscribers' telephone numbers, addresses, or primary advertising classifications (as such classifications are assigned at the time of the establishment of such service), or any combination of such listed names, numbers, addresses, or classifications; and (2) that the carrier or an affiliate has published, caused to be published, or accepted for publication in any directory format.

Telecommunications Carrier: Any provider of telecommunications services, except that such term does not include aggregators of telecommunications services (as defined in 47 USC 226).

Telecommunications Service: The offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.

II. STATEMENT OF CORPORATE POLICY

The policy of Pigeon Telephone Company is to comply with the letter and spirit of all laws of the United States, including those pertaining to CPNI contained in § 222 of the Telecommunications Act of 1996, as amended, 47 USC 222, and the FCC's regulations, 47 CFR 64.2001-.2009. The Company's policy is to rely on the involvement of high-level management to ensure that no use of CPNI is made until a full review of applicable law has occurred.

The FCC's regulations, 47 CFR 64.2009, require the Company to implement a system to clearly establish the status of a customer's CPNI approval prior to the use of CPNI, and to train its personnel as to when they are, and are not, authorized to use CPNI, and to have an express disciplinary process in place. This Manual constitutes the Company's policies and procedures related to CPNI.

All employees are required to follow the policies and procedures specified in this Manual.

- ◆ Any questions regarding compliance with applicable law and this Manual should be referred to Mary E. Babcock, 989-453-4321.
- ◆ Any violation of, or departure from, the policies and procedures in this Manual shall be reported immediately to Mary E. Babcock, 989-453-4321.

III. USE OF CPNI IN GENERAL

Except as otherwise described in this Manual, when the Company receives or obtains CPNI by virtue of its provision of a telecommunications service, it can only use, disclose, or permit access to individually identifiable CPNI in its provision of:

1. The telecommunications service from which the information is derived; or
2. Services necessary to, or used in, the provision of the telecommunications service, including the publishing of directories.

IV. Guidelines for Use of CPNI

- A. The Company may not use, disclose, or permit access to CPNI to market service offerings to a customer that are within a category of service to which the customer does not already subscribe from the Company, unless the Company has customer approval to do so (except that no customer approval is necessary in the situations described in IV.D.).
- B. The Company cannot use, disclose or permit access to CPNI to identify or track customers that call competing service providers. Thus, the Company may not use local service CPNI to track all customers that call its local service competitors.
- C. The Company may use, disclose, or permit access to CPNI for the purpose of providing or marketing service offerings among the categories of service (i.e., local, interexchange, and CMRS) to which the customer already subscribes from the Company, without customer approval.
 - 1. If the Company provides different categories of service, and a customer subscribes to more than one category of service offered by the Company, the Company may share CPNI among its affiliated entities that provide a service offering to the customer, without customer approval.
 - 2. If the Company provides different categories of service, but a customer does not subscribe to more than one offering by the carrier, the carrier is not permitted to share CPNI with its affiliates, except with the customer's approval as discussed in V., below.
- D. The Company may use, disclose, or permit access to CPNI, without customer approval, as described below:
 - 1. To provide inside wiring installation, maintenance, and repair services.
 - 2. CMRS providers may use, disclose, or permit access to CPNI for the purpose of conducting research on the health effects of CMRS.
 - 3. To market services formerly known as adjunct-to-basic services, such as, but not limited to, speed dialing, computer-provided directory assistance, call monitoring, call tracing, call blocking, call return, repeat dialing, call tracking,

call waiting, caller I.D., call forwarding, and Centrex features.

4. For the provision of customer premises equipment and call answering, voice mail or messaging, voice storage and retrieval services, fax store and forward, and protocol conversion.
5. To protect the rights or property of the carrier, or to protect users of those services and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, such services.
6. Initiate, render, bill and collect for telecommunications services;
7. Provide call location information concerning the user of a commercial mobile service in emergency situations; and

V. Obtaining Customer Approval for Use of CPNI

A. Soliciting Customer Approval

The Company may obtain approval through written, oral or electronic methods.

1. If the Company relies on oral approval, it bears the burden of demonstrating that such approval has been given in compliance with the FCC's regulations.
2. A customer's approval or disapproval to use, disclose, or permit access to CPNI must remain in effect until the customer revokes or limits such approval or disapproval.
3. The Company must maintain records of approval, whether oral, written or electronic, for at least one year.

B. Use of Opt-Out and Opt-In Approval Processes

1. The Company may utilize the opt-out or opt-in method to obtain approval to use its customer's individually identifiable CPNI for the purpose of marketing communications-related services to that customer.
2. The Company may also utilize the opt-out or opt-in method to obtain approval to disclose its customer's individually identifiable CPNI, for the purpose of marketing communications-related services to that customer, to its agents, to its affiliates that provide communications-related services, and to its joint venture partners and independent contractors.
3. If the Company discloses or provides access to CPNI to a joint venture partner or independent contractor, in addition to obtaining customer approval, it must enter into confidentiality agreements with such contractors or partners. The confidentiality agreement must:
 - i. Require that the independent contractor or joint venture partner use the CPNI only for the purpose of marketing or providing the communications-related services for which the Company has provided the CPNI;

- ii. Disallow the independent contractor or joint venture partner from using, allowing access to, or disclosing the CPNI to any other party, unless required to make such disclosure under force of law; and
- iii. Require that the independent contractor or joint venture partner have appropriate protections in place to ensure the ongoing confidentiality of consumers' CPNI.

VI. Notices Required for Use of CPNI

A. Mandatory Notices Regarding Solicitation

1. Prior to soliciting any customer approval to use, disclose, or permit access to customers' CPNI, the Company must notify the customer of the customer's right to restrict use of, disclosure of, and access to, the customer's CPNI.
2. The Company must maintain records of the notification, whether oral, written or electronic, for at least one year.
3. Content of Notice: Customer notification must provide sufficient information to enable the customer to make an informed decision whether to permit a carrier to use, disclose, or permit access to, the customer's CPNI. The notification must:
 - i. State that the customer has a right, and the Company has a duty, under federal law, to protect the confidentiality of CPNI.
 - ii. Specify the types of information that constitute CPNI and the specific entities that will receive the CPNI, describe the purposes for which CPNI will be used, and inform the customer of the right to disapprove those uses, and deny or withdraw access to CPNI at any time.
 - iii. Advise the customer of the precise steps the customer must take in order to grant or deny access to CPNI, and must clearly state that a denial of approval will not affect the provision of any services to which the customer subscribes. However, the Company may provide a brief statement, in clear and neutral language, describing consequences directly resulting from the lack of access to CPNI.
 - iv. Be comprehensible and not misleading
 - v. State that any approval or denial of approval for the use of CPNI outside of the service to which the customer already subscribes from that carrier is valid until the customer affirmatively revokes or limits such approval or denial.

4. If written notification is provided, the notice must be clearly legible, use sufficiently large type, and be placed in an area so as to be readily apparent to a customer.
5. If any portion of a notification is translated into another language, then all portions of the notification must be translated into that language.
6. The Company may state in the notification that the customer's approval to use CPNI may enhance the carrier's ability to offer products and services tailored to the customer's needs. The Company also may state in the notification that it may be compelled to disclose CPNI to any person upon affirmative written request by the customer.
7. A carrier may not include in the notification any statement attempting to encourage a customer to freeze third-party access to CPNI.
8. The Company's solicitation for approval must be proximate to the notification of a customer's CPNI rights.

B. Opt-Out Notice Requirements

The Company must provide notification to obtain opt-out approval through electronic or written methods, but not by oral communication (except for one-time use of CPNI, as discussed in VI.E., below). The contents of any such notification must comply with the requirements of VI.A.3., above.

1. The Company must wait a 30-day minimum period of time after giving customers notice and an opportunity to opt-out before assuming customer approval to use, disclose, or permit access to CPNI. The Company may, in its discretion, provide for a longer period. The Company must notify customers as to the applicable waiting period for a response before approval is assumed.
 - i. In the case of an electronic form of notification, the waiting period begins to run from the date on which the notification was sent.
 - ii. In the case of notification by mail, the waiting period begins to run on the third day following the date that the notification was mailed.

2. If the Company uses the opt-out mechanism it must provide notices to its customers every two years.
3. Use of E-mail: If the Company uses e-mail to provide opt-out notices, it must comply with the following additional requirements:
 - i. The Company must have express, verifiable, prior approval from consumers to send notices via e-mail regarding their service in general, or CPNI in particular;
 - ii. Customers must be able to reply directly to e-mails containing CPNI notices in order to opt-out.
 - iii. Opt-out e-mail notices that are returned to the Company as undeliverable must be sent to the customer in another form before the Company may consider the customer to have received notice; and
 - iv. The subject line of the e-mail must clearly and accurately identify the subject matter of the e-mail.
 - v. The Company must make available to every customer a method to opt-out that is of no additional cost to the customer and that is available 24 hours a day, seven days a week. The Company may satisfy this requirement through a combination of methods, so long as all customers have the ability to opt-out at no cost and are able to effectuate that choice whenever they choose.

D. Opt-In Notice Requirements

The Company may provide notification to obtain opt-in approval through oral, written, or electronic methods. The contents of any such notification must comply with the requirements described in § VI.A.3., above.

E. Notice Requirements Specific to One-Time Use of CPNI

1. The Company may use oral notice to obtain limited, one-time use of CPNI for inbound and outbound customer telephone contacts for the duration of the call, regardless of whether carriers use opt-out or opt-in approval based on the nature of the contact.

2. The contents of any such notification must comply with the requirements of VI.A.3., except that the Company may omit any of the following if not relevant to the limited use for which the carrier seeks CPNI:
 - i. The Company need not advise customers that if they have opted-out previously, no action is needed to maintain the opt-out election.
 - ii. The Company need not advise customers that it may share CPNI with its affiliate(s) or third parties and need not name those entities, if the limited CPNI usage will not result in use by, or disclosure to, an affiliate or third party.
 - iii. Carriers need not disclose the means by which a customer can deny or withdraw future access to CPNI, so long as carriers explain to customers that the scope of the approval the carrier seeks is limited to one-time use.
 - iv. Carriers may omit disclosure of the precise steps a customer must take in order to grant or deny access to CPNI, as long as the carrier clearly communicates that the customer can deny access to his CPNI for the call.
- F. Except for use and disclosure of CPNI that is permitted without customer approval as discussed above, and except for the purpose of marketing communications-related services to a customer, the Company may only use, disclose, or permit access to a customer's individually identifiable CPNI subject to opt-in approval.

VII. Company Safeguards and Recordkeeping Requirements.

A. Management Safeguards

1. Training of Company personnel will include review of this Manual by all new employees and all existing employees who have not previously done so.
2. The Company will provide additional training on an as-needed basis.

3. Company personnel will make no decisions regarding CPNI without first consulting one of the following individuals:

Edwin H. Eichler, President
Neal B. Eichler, Vice President
Mary E. Babcock, Office Manager

The Company's personnel must obtain supervisory approval from a person listed above regarding any proposed use of CPNI.

4. In deciding whether the contemplated use of the CPNI is proper, the individual(s) listed in the previous paragraph will consult this manual, applicable FCC regulations or Compliance Guide, and, if necessary, legal counsel.
5. The person(s) listed in VII.A.3. above will personally oversee the use of approval methods and notice requirements for compliance with all legal requirements.
6. The person(s) listed in VII.A.3. above will also ensure that the Company enters into confidentiality agreements, as necessary, with any joint venture partners or independent contractors to whom it discloses or provides access to CPNI.
7. Any improper use of CPNI will result in disciplinary action in accordance with established Company disciplinary policies. Any improper use shall be treated as a serious offense, and may result in suspension or termination of employment in appropriate cases. Any company personnel making improper use of CPNI will undergo additional training to ensure future compliance.
8. The Company will provide written notice within five business days to the FCC of any instance where the opt-out

mechanisms do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

- i. The notice will be in the form of a letter, and will include the Company's name, a description of the opt-out mechanism(s) used, the problem(s) experienced, the remedy proposed and when it will be/was implemented, whether the relevant state commission(s) has been notified and whether it has taken any action, a copy of the notice provided to customers, and contact information.
 - ii. The Company must submit the notice even if the Company offers other methods by which consumers may opt-out.
9. On an annual basis, a corporate officer of the Company will sign a compliance certificate (Appendix 1) stating that the officer has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the FCC's rules.
 10. The Company will review these procedures on a continuing basis to ensure compliance with all FCC regulations, and will revise these procedures as needed to reflect any subsequent revisions to the applicable Rules and Regulations addressing CPNI.

B. Recordkeeping

1. The Company will maintain records of its own sales and marketing campaigns that use CPNI in files clearly identified as such. These records include a description of each campaign, the specific CPNI that was used in the campaign, and the products and services that were offered as a part of the campaign. The Company will maintain these records in its offices for a minimum of one year.
2. The Company will maintain records of its affiliates' sales and marketing campaigns that use CPNI in files clearly identified as such. These records will include a description of each campaign, the specific CPNI that was used in the campaign, and the products and services that were offered as a part of the campaign. The Company will maintain these records in its offices for a minimum of one year.

3. The Company will maintain records of all instances where it disclose or provides CPNI to third parties, or where third parties are allowed access to CPNI, in files clearly identified as such. These records will include a description of each campaign, the specific CPNI that was used in the campaign, and the products and services that were offered as a part of the campaign. The Company maintains these records in its offices for a minimum of one year.
4. The Company's policy is to maintain records of customer approval for use of CPNI, as well as notices required by the FCC's regulations, for a minimum of one year. The Company maintains records of customer approval and disapproval for use of CPNI in a readily-available location that is consulted on an as-needed basis.
5. The Company will maintain separate files in which it will retain any court orders respecting CPNI.

APPENDIX 1

CERTIFICATE OF COMPLIANCE WITH PROTECTION OF CUSTOMER PROPRIETARY NETWORK INFORMATION RULES

Edwin H. Eichler signs this Certificate of Compliance in accordance with § 222 of the Telecommunications Act of 1996, as amended, 47 USC 222, and 47 CFR 64.2009, on behalf of Pigeon Telephone Company (Company). This Certificate of Compliance addresses the requirement of 47 CFR 64.2009 that the Company provide both a Certificate of Compliance and a "statement accompanying the certificate" to explain how its operating procedures ensure compliance with 47 CFR 64.2001-.2009.

On behalf of the Company, I certify as follows:

1. I am the President of the Company. My business address is 7585 W. Pigeon Road, Pigeon, MI 48755.
2. I have personal knowledge of the facts stated in this Certificate of Compliance. I am responsible for overseeing compliance with the Federal Communications Commission's (FCC) rules relating to customer proprietary network information (CPNI).
3. The Company has established a system by which the status of a customer's approval for use of CPNI, as defined in 47 USC 222(h)(1), can be clearly established prior to the use of CPNI. The Company relies on the involvement of its high-level management to ensure that no use of CPNI is made until a full review of applicable law has occurred.
4. The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. However, Company personnel make no decisions regarding CPNI without first consulting with management. The Company has an express disciplinary process in place for personnel who make unauthorized use of CPNI.
5. The Company's policy is to maintain records of its own sales and marketing campaigns that use CPNI. The Company likewise maintains records of its affiliates' sales and marketing campaigns that use CPNI. The Company also maintains records of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. These records include a description of each campaign, the specific CPNI that was used in the campaign, and the products and services that were offered as a part of the campaign. The Company maintains these records in its offices for a minimum of one year.
6. The Company has a supervisory review process regarding compliance with the FCC's rules relating to protection of CPNI for outbound marketing situations. The purpose of this supervisory review process is to ensure compliance with all rules

prior to using CPNI for a purpose for which customer approval is required. Company personnel, prior to making any use of CPNI, must first consult with management regarding the lawfulness of using the CPNI in the manner contemplated. In deciding whether the contemplated use of the CPNI is proper, management consults one or more of the following: the Company's own compliance manual, the applicable FCC regulations, the FCC's Compliance Guide, and, if necessary, legal counsel. The Company's sales personnel must obtain supervisory approval regarding any proposed use of CPNI.

8. Further, management oversees the use of opt-in, opt-out, or any other approval requirements, or notice requirements (such as notification to the customer of the right to restrict use of, disclosure of, and access to CPNI), contained in the FCC's regulations. Management also reviews all notices required by the FCC regulations for compliance therewith.

9. The Company enters into confidentiality agreements, as necessary, with any joint venture partners or independent contractors to whom it discloses or provides access to CPNI.

10. The Company's policy is to maintain records of customer approval for use of CPNI, as well as notices required by the FCC's regulations, for a minimum of one year. The Company maintains records of customer approval and disapproval for use of CPNI in a readily-available location that is consulted on an as-needed basis.

Date: _____

APPENDIX 2

Employee Verification

Employee Name:

Date:

I have reviewed the Company's Customer Proprietary Network Information Compliance Manual and Operating Procedures and agree to comply with the procedures set forth therein.

Employee Signature

APPENDIX 3

SAMPLE OPT-OUT NOTICE

Pigeon Telephone Company (Company) utilizes Customer Proprietary Network Information (CPNI) when providing telecommunications products and services to its customers. CPNI is defined as information relating to the quality, technical configuration, destination and amount of use of telecommunications services, including information that may appear on a customer's bill. Information published in the telephone directory is not CPNI.

Under Federal law, telephone companies have a duty to protect this information. As a customer, you have the right at any time to restrict the use of CPNI for marketing purposes. This is considered an "Opt-Out" approach. Your approval to use CPNI may enhance the Company's ability to offer products and services tailored to your needs.

The Company proposes to use your CPNI to [Specify: (1) the information that will be used, (2) the specific entities that will receive the CPNI, (3) the purposes for which CPNI will be used].

If you wish to opt-out, you should take the following steps: [list]

Your decision to opt-out will not affect the provision of any services to which you subscribe. The Company does not and will not sell or offer such information to any third party, except as permitted under Federal Communications Commission regulations. Once you opt-out, you will remain on this list until your request otherwise.

If the Company does not receive an opt-out from you prior to the expiration of the 30-day period following the Company's sending of this notice to you, it will assume that you approve of its proposed use of your CPNI.

EXHIBIT B

Annual Customer Notice

Dear Subscriber,

This notice is being provided to you in accordance with the regulations of the Federal Communications Commission (FCC), 47 CFR 64.1200(g), regarding the national Do Not Call list.

The national Do Not Call list is a database maintained by the federal government. Under federal law, you may elect to use the national Do Not Call database to register your objection to receiving telephone solicitations. If you elect to do so, you can register with the database by making a toll free call to 888-382-1222. For TTY access, call 866-290-4236. You may also register online at www.donotcall.gov.

If you use the national Do Not Call list to register an objection to receiving telephone solicitations, you may later revoke that objection if you so choose.

Pigeon Telephone Company

Annual Customer Notice

Dear Subscriber,

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If you use the national Do Not Call list to register an objection to receiving telephone solicitations, you may later revoke that objection if you so choose.

Pigeon Telephone Company

EXHIBIT C

NOTICE REGARDING THE AVAILABILITY OF YOUR NAME AND TELEPHONE NUMBER TO THE PARTIES YOU CALL

Pigeon Telephone Company provides you this notification in accordance with Michigan Public Service Commission rules.

Pigeon Telephone Company provides Caller ID service, which means that your name and telephone number is displayed to the called party. However, two complimentary features are available to either prevent your name and number from being displayed, or make your name and number available as desired.

You may temporarily restrict the availability of your name and number to the party called on a per-call basis. To activate this feature, just dial *67 on a touch tone phone, or 1167 on a rotary phone, before placing the call. Note that this is a "per-call" feature and will automatically terminate when the call is ended.

If you have made arrangements for your private telephone number to be automatically blocked to the called party, but wish to make your name and number public for one call, dial *82 on a touch tone phone, or 1182 on a rotary phone, prior to making the call. This is also a "per-call" feature and will automatically terminate when the call is ended.

Note that subscribers of automatic number identification or charge number service are prohibited from using the telephone number and billing information for any of the following activities:

- (i) The reuse or sale of the telephone number or billing information without the express, affirmative consent of the originating telephone subscriber.
- (ii) Disclosure of any information derived from an automatic number identification or charge number service, except for:
 - billings and collections;
 - routing, screening, completing, and providing services directly related to the originating telephone subscriber's call or transaction;
 - the originating telephone subscriber expressly, affirmatively consents;
 - to perform a service or transaction that is a subject of the originating telephone subscriber's call;
 - to ensure network performance security;
 - to ensure the effectiveness of call delivery;
 - to compile aggregate information for use and disclosure;
 - to comply with a law or legal process

EXHIBIT D

Customer's Rights & Responsibilities

WHAT SHOULD I DO ABOUT A BILLING ERROR OR MY BILL?

If you have a question or complaint about your bill or any part of your telephone service, contact us by telephone or visit our business office. If a billing error cannot be promptly resolved, all other charges should be paid before your bill due date to maintain a good payment record.

WHAT HAPPENS TO THE COMPLAINT?

If a complaint cannot be readily resolved, we will begin an investigation. Service will be continued pending the results of the investigation. You will be advised of the results of the investigation and our attempt to solve the problem.

The Company is not required to run through the same matter of dispute repeatedly with a customer who is only trying to delay payment of telephone bills.

WHAT HAPPENS IF MY PROBLEM IS NOT RESOLVED AFTER THE COMPANY INVESTIGATES THE PROBLEM?

If we cannot resolve your complaint, you can request that the matter go before a utility hearing officer or you may call the Consumer Services Division of the Michigan Public Service Commission. They can be contacted toll free at 800-292-9555. The hearing officer will be an impartial person assigned to hear and resolve disputes between the telephone company and the customer who may be represented or assisted by a person of their choice. The hearing officer's actions are subject to review by the MPSC. If you request a hearing within the prescribed time period, and if the complaint involves the possible disconnection of telephone service, service will not be disconnected pending the outcome of the hearing.

You will be notified of the date, time and place of the hearing at least 10 days before the hearing. If you fail to appear without due cause or prior request for adjournment, you give up your right to the hearing and collection action will continue.

WHAT ARE MY RESPONSIBILITIES FOR PAYING MY BILL WHILE THE BILL IS IN DISPUTE?

If a hearing concerns the amount of the bill, you are required to pay the telephone company that portion of the bill not in dispute. If the amount cannot be mutually agreed on, you may be required to pay one half of the entire disputed bill within three days of the date you requested a hearing. However, the total amount would be limited to no more than \$100.00 per billing period. Failure to make such payment waives your right to a hearing and collection action will continue.

WHAT ABOUT MEDICAL EMERGENCIES?

If a medical emergency exists, disconnection may be delayed for a period of up to 21 days when you present a notice from a physician, public health or social services official identifying the emergency and specifying the period of relief required.

If you are temporarily having trouble paying your telephone bill, immediately call or visit our Business Office and the company will try to work out a reasonable payment plan for you. By doing this, you may avoid the possibility of disconnection of your phone service. The payment plan will be based on such things as the amount you owe, your ability to pay, payment history, length of nonpayment, and the reasons the debt has been outstanding. The payment plan may be in the form of a written settlement agreement containing a payment schedule agreed on by you and the company, on how you will pay the amount due. The settlement agreement will be signed by you and by a telephone company representative.

If the terms of the settlement agreement are met, telephone service will continue as before. If not, service is subjected to disconnection.

Customer's Rights & Responsibilities

The Telephone Company is Not Required to:

1. Enter into additional settlement agreements while one is in progress or
2. Work out a settlement agreement with a customer who failed to pay on a previous settlement agreement.

SECURITY DEPOSITS & RESERVATION OF PAYMENT

Security deposits for new and existing service may be required from customers in the following cases:

1. An Applicant for service who has an unpaid utility bill which occurred in the last 6 years
2. Applicant misrepresents their identity or credit standing
3. Customer has tampered with telephone company equipment or facilities
4. Customer or applicant requests service at a residence in which he or she does not reside
5. The utility has had 2 or more checks for the customer's account returned from a bank within the past 3 years for insufficient funds or no account
6. Customer or applicant requests service at a household that was inhabited by the customer or applicant during a period in which all or part of a prior past due service account was incurred by another household member who still resides at the household
7. A customer or applicant may have another person sign a written guarantee

We want to return your deposit as soon as possible. When satisfactory payment of all proper charges for telephone service has been made for a period of nine successive months, your credit will be established and your deposit plus interest will be refunded promptly.

Within 30 days of receiving the first bill for new or changed services, any residential customer can cancel or reduce all or part of the service ordered without paying an additional service charge. However, service ordered is subject to installation charges and a minimum 30-day billing.

Pigeon Telephone Company is regulated by the:

Michigan Public Service Commission
6545 Mercantile Way
Lansing, Michigan 48910

Toll Free For Public
1-800-292-9555

CUSTOMER-PROVIDED EQUIPMENT

Under the Federal Communications Commission's registration program, you may supply your own telephone or other terminal equipment and connect it directly to the nationwide telephone network, if it is properly registered or otherwise authorized by the FCC. Network access on line charges apply.

If you choose to provide your own equipment covered by the registration program, you are responsible for its proper connection, maintenance and repair. If phone trouble results from your own equipment, service call charges will apply.

FCC rules also require that you notify the telephone company before connecting your equipment. For more information, call your Service Representative.

The registration program does not allow equipment to be connected to coin phone service and party lines.

Telephone Safety

The telephone is one of the safest appliances in your home or office. There are, however, a few situations where a telephone user needs to be cautious.

USE OF THE TELEPHONE NEAR WATER

The telephone should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.

USE OF THE TELEPHONE DURING AN ELECTRICAL STORM

You should avoid using a telephone during an electrical storm in your immediate area. Calls of an urgent nature should be brief. Although the Company uses protective measures to limit abnormal electrical surges from entering your home, absolute protection is impossible. There is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

USE OF THE TELEPHONE TO REPORT A GAS LEAK

If you think you have found a gas leak, you should not use a telephone in the vicinity of the leak until the leak is repaired. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset and dial. While unlikely, it may be possible for this spark to trigger an explosion if the gas concentration is high enough.

TEACH YOUR CHILDREN TO DIAL EMERGENCIES

Show your children how to use the telephone in an emergency by teaching them how to dial 9-1-1 for help. Also make sure they know their home telephone number and their address.



Legal Notes for Customers

FRAUDULENT USE OF TELEPHONE SERVICE, USE OF FALSE CREDIT OR TELEPHONE NUMBER OR USE OF NUMBER WITHOUT AUTHORITY

Any person who knowingly obtains or attempts to obtain telephone service or the transmission of a telephone message by the use of a false or fictitious telephone Calling Card number or telephone number of another without the authority of the person to whom such Calling Card number or telephone number was issued is guilty of a misdemeanor. If the total value of telephone service obtained in a manner prohibited by this section exceeds \$100.00, the offense shall be prosecuted as a felony.

TRAFFIC VIOLATIONS

For your protection, new equipment and procedures enable the telephone company to detect and investigate fraudulent calls. State law provides that no person shall defraud or attempt to defraud the telephone company or its lawful charges. Violators, upon conviction, are subject to imprisonment for up to one year or a fine of up to \$500 or both.

Malicious, threatening or abusive calls and the use of obscene or profane language on the telephone are prohibited by state and federal laws. Making such calls may constitute cause for disconnecting service and possible criminal prosecution, and civil action by the person called.

An effective deterrent to annoyance calls is hanging up—do not say anything, just hang up the receiver. If a threat is made, call the police. If obscene and harassing calls persist, call our Business Office.

Legal Notes for Customers

UNLAWFUL WIRETAPPING
It is a crime under Federal Law for any person, including a telephone customer, to wiretap or otherwise intercept a telephone call unless that person has first obtained the consent of one of the parties actually participating in the call. Properly authorized law enforcement officers can engage in interceptions without the consent of either party when proceeding under court orders issued pursuant to applicable provisions of Federal Law.

Under Federal Law, the penalty for illegal wiretapping can be imprisonment for five (5) years, or a \$10,000 fine, or both.

RIGHTS AND RESPONSIBILITIES OF RESIDENTIAL TELEPHONE CUSTOMERS

Se puede arreglar por un interpretación de estos reglas en español por llamando nuestra oficina local de negocios.

This information is provided by Pigeon Telephone Company in accordance with the rules of the Michigan Public Service Commission and explains your rights and responsibilities as a residential telephone customer. These obligations on the part of the telephone company and Michigan Public Service Commission are covered by the Consumer Standards and Billing Practices established by the Michigan Public Service Commission. A copy of the complete rules will be mailed upon request. If you need more information about your telephone service, please call our Business Office numbers listed in the front of your telephone directory.

RIGHTS AND RESPONSIBILITIES OF AGRICULTURAL CUSTOMERS

Pigeon Telephone Company has filed with the Federal Government a compliance assurance in which it assures the Rural Electrification Administration that it will comply fully with all requirements of Title VI of the Civil Rights Act of 1964 and the Rules and Regulations of the Department of Agriculture issued thereunder to the end that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its program and the operation of its facilities. Under this Assurance, this organization is committed not to discriminate against any person on the ground of race, color, creed, national origin, age, sex, height, weight, religion, marital status, handicap or any other protected characteristic in its policies and practices relating to applications for service or any other policies and practices relating to treatment of beneficiaries and participants including rates, conditions and extension of service, use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants, or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.

Any person who believes himself or any specific class of individuals, to be subjected by this organization to discrimination prohibited by Title VI of the Act and the Rules and Regulations issued thereunder may, by himself or a representative file with the Secretary of Agriculture, Washington, D.C. 20250, or this organization or all a written complaint. Such complaint must be filed no later than 180 days after the alleged discrimination, or by such later date to which the Secretary of Agriculture or the Rural Electrification Administration extends the time for filing. Identity of complainants will be kept confidential except to



Use of Telephone for Debt Collection Purposes

Interstate
ways that

ratings
served
places
conditions
calls are placed on a local
improper practices also
Telephone Service (WATS).

use of the telephone " for
if in a manner reasonably to be
harass another," or for calls
the service by one or
purpose." Upon viola-
telephone company can, by written
These tariff regulations are filed
Section 203 of the Communications
on the telephone company and
telephone service are also subject to the
Act. In addition to the loss of telephone service for
Section 223 of the Communications Act makes
communications to make "repeated telephone calls,
ensues, solely to harass any person at the
knowingly permit "others to use his telephone"
for violation of Section 223 are a fine up to
imprisonment, or both, 47 U.S.C. 223.

concerned that some users of telephone service
obligations to refrain from using the service
calls. It is also concerned that other users
repeatedly violating the provision of the tariffs
applicable statutes, and that the telephone companies are
enforcing their tariffs. Accordingly, the Commission is
Public Notice in order that the public may be informed of
the requirements of law in this area and so that users may be alerted
obligations in the use of the telephone and the penalties
for failure to abide thereby

AVCA net

282-4932

1235 S. Bay Pk.
Aldridge Ronald
1655 S. Edward Hill
Allen E. M.

Bannick Reinhold

EXHIBIT E

THE MICHIGAN LIFELINE AND LINK-UP AMERICA PROGRAM
(Managed by Lifeline Administration Service)
1-866-321-2323

Universal Service Discounts for Low Income Consumers

WHAT IS LIFELINE?

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS

- There are three primary benefits available to qualifying consumers:
 - Reduced Charges-There is a monthly discount in local telephone service charges. In most cases, the discount is \$11.25 per month. For customers aged 65 or older, there is an additional discount of \$12.35 per month.
 - Option to Elect Toll Blocking in Lieu of a Service Deposit- This is an option to block out-going long distance service, free of charge. If the qualifying low-income consumer voluntarily elects toll blocking, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
 - Reduction in Local Telephone Line Installation Service Charges-Pursuant to the Link-Up America Program, a qualifying customer receives a 50% reduction up to \$30 on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

2006 INCOME GUIDELINES

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,225	\$14,700
2	\$1,650	\$19,800
3	\$2,075	\$24,900
4	\$2,500	\$30,000
5	\$2,925	\$35,100
6	\$3,350	\$40,200
7	\$3,775	\$45,300
8	\$4,200	\$50,400

*Add \$5,100 for each additional household member.

For more information, please call 1-866-321-2323.

Lifeline Administration Service processes applications on behalf of the following telephone companies.

Ace Telephone Company of Michigan
Allendale Telephone Company
Baraga Telephone Company
Barry County Telephone Company
Blanchard Telephone Association, Inc.
Bloomingdale Telephone Company
Carr Telephone Company
CenturyTel of Michigan
CenturyTel of Midwest Michigan, Inc.
CenturyTel of Northern Michigan, Inc.
CenturyTel of Upper Michigan, Inc.
Chapin Telephone Company
Chatham Telephone Company

Chippewa County Telephone Company
Climax Telephone Company
Communications Corporation of Michigan
Deerfield Farmers Telephone Company
Drenthe Telephone Company
Frontier Communications of Michigan
Hiawatha Telephone Company
Island Telephone Company
Kaleva Telephone Company
Lennon Telephone Company
Midway Telephone Company
Ogden Telephone Company
Ontonagon County Telephone Company

Peninsula Telephone Company
Pigeon Telephone Company
Sand Creek Telephone Company
Shiawassee Telephone Company
Springport Telephone Company
Thumb Cellular
Upper Peninsula Telephone Company
Waldron Telephone Company
Westphalia Telephone Company
Winn Telephone Company
Wolverine Telephone Company

- We do not process applications for SBC or Verizon.
- To contact SBC, please call 1-800-621-8650.
- To contact Verizon, please call 1-800-483-4000.

Discount Phone Service Lifeline Administration Service

Phone service is more affordable with Lifeline Services

Discounts Available:

- * Up to \$11.25 off your monthly phone bill
- * Up to \$12.35 for customers age 65 or older
- * One-half off new phone service start-up charges - up to \$30.00
(if eligible at time of applying for phone service)

You can qualify for Lifeline Services if . . .

You are not a dependent under sixty (60) years of age on someone else ☐
Federal Income Tax return and your total monthly household income
is less than the levels shown in the table to the right.

2006 Income Guidelines

Household Size	Monthly Gross Income Must be less than
1	\$1,225.00
2	\$1,650.00
3	\$2,075.00
4	\$2,500.00
5	\$2,925.00
6	\$3,350.00
7	\$3,775.00
8	\$4,200.00

To apply for Lifeline Services, complete the application below and send it to: Lifeline Administration Service, P.O. Box 16063, Lansing, Michigan 48901. If you have any questions, call 1-866-321-2323 to talk to a representative.

LIFELINE APPLICATION

PLEASE PRINT:

Name of your local telephone company: _____ Applicant's telephone # _____

Last Name _____ First Name _____ M.I. _____

Address _____

City _____ State _____ Zip Code _____

*Family Independence Agency Case Number _____

Date Started _____

Please provide any or all of the following information as it applies to your household. Include income from all household members except those under 18 years of age.

Have you recently applied for telephone service? _____

Would you like to have Toll Call blocking for outgoing calls? YES _____ NO _____ Date of Service _____

Monthly Gross Wages..... \$ _____
(Enclose copies of check stubs for last 3 months)

Other Monthly Gross Income \$ _____
(Alimony, child support, workers compensation, etc.)

Monthly Gross Social Security Income... \$ _____
(Enclose copies of 3 recent months of Social Security Checks)

Total Monthly Gross Household Income \$ _____
Number of Members in Household _____

Monthly Gross Pension Amount \$ _____
(Enclose copies of 3 recent months of Pension Checks)

☐ Age 65 or older

Attention: Please enclose copies only. Originals will not be returned.

*Family Independence Agency recipients only:

The Michigan Family Independence Agency needs written documentation to verify to your telephone company that you receive Social Services assistance from one of the following programs in order to qualify for Lifeline Services: ☐ Medicaid ☐ SSI ☐ Food Stamps
☐ Federal Housing Assistance ☐ LIHEAP ☐ National School Lunch Program ☐ TANF

(Please enclose either a copy of your FIA eligibility notice or a copy of your most recent program benefits letter as proof of your enrollment.)

Recipient's status verification will take place on your initial request and periodically thereafter for as long as you continue to receive Lifeline Service. This will be used only for the purpose of providing Lifeline and Link-Up Services.

All Applicant's Signatures

By signing, I certify, under penalty of perjury, that the documentation I presented accurately represents my annual household income and the number of individuals in my household. _____ Date _____

EXHIBIT F

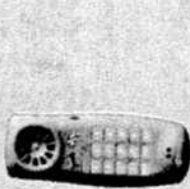
Pigeon Telephone Company

*Established in 1908
Serving Pigeon, Twining, Alba &
Lakes of the North.
Now serving Mud Creek
and Sand Point.*

**#20 Home Depot
Tony Stewart**



**#8 Bud Car
Dale Earnhardt Jr.**



- Caller ID
- Voice Mail
- Residential Installation and Repair
- Competitive Rates
- Installation
- PBX Service
- Multi Functional Systems
- Equipment for business & home use in and out of our service areas

Pigeon Telephone Company

**20 South Main Street
989-453-4321
800-292-0614**

The Thumb's Only Locally Owned Communication Connection

Talk of the Thumb!

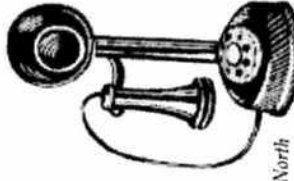
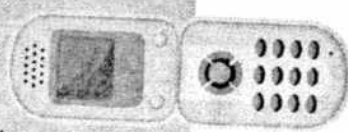
Thumb Cellular

"The Talk of the Thumb"

Serving the Thumb area with....

- Full line of cellular phones at every price level
- Locally owned business for 15 years
- The very best local customer service
- The most cellular towers in the thumb to give you the best reception
- Two sales executives that can come to you
- 4 full service locations and 10 retail locations throughout the thumb area
- A variety of plans to fit your needs

Call today to see how we keep you connected!



Pigeon Telephone Company

Established in 1908

Serving Pigeon, Twinning, Alba & Lakes of the North

Now Expanded to cover the Sand Point area.

SERVICES AVAILABLE

- Caller ID • Voice Mail
- Installation and repair of residential phones
- Competitive prices on other telephone installation and service PBX, Multi Functional systems and other equipment for business and home use in and out of our service area.

20 South Main Street
989-453-4321 • 800-292-0614



Our Dial-Up Service Just Got Faster!
(Up to 5 times faster)
Only \$17.95/month

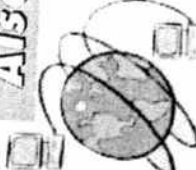
Pay Less and Get More!

Our Dial-Up Service w/Bug Buster Included
Only \$19.95/month

Compare to other Anti-Virus Programs and Save

Included in both plans: Pop-Up -Stopper

Highspeed Plans Also Available



Block those pesky ads

1-888-282-4932

Connecting to the Community
Agri-Valley Communications is involved in many charitable events such as:

- Big Brothers/Big Sisters
- Relay for life
- Local Chambers of Commerce
- Rotary • Meals on Wheels
- Pigeon Food Pantry
- Pigeon Band Shell

Agri-Valley Communications, Inc.

P
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p **y**

**Pigeon
Telephone
Company**

*Established
in 1908*

*Serving
Pigeon,
Twining,
Alba &
Lakes of
the North.*

*Now
serving
Mud Creek
and Sand
Point.*



m!Caller ID
m!Voice Mail
m!Residential Installation
and Repair
m!Competitive Rates
m!Installation
m!PBX Service
m!Multi Functional Systems
m!Equipment for business
& home use in and out
of our service areas

**Pigeon
Telephone
Company**

20 South Main Street

989-453-4321

800-292-0614

EXHIBIT G

PIGEON TELEPHONE COMPANY

Schedule of Rates, Charges, and
Regulations governing

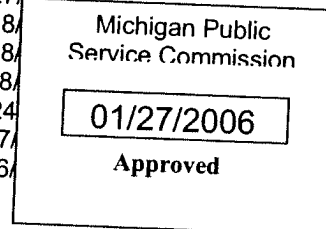
LOCAL TELEPHONE EXCHANGE SERVICE

Applying in the Exchanges of this Company
in Michigan as designated in the Table of
Contents herein.

LOCAL TELEPHONE EXCHANGE SERVICE
TABLE OF CONTENTS AND CHECK LIST

<u>Subject</u>	<u>Sheet Number</u>	<u>Revision</u>	<u>Issued</u>
Title Page	1		
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Application and Arrangement of Tariff	3	3rd	12/27/01
Index of Exchanges	4	Original	03/18/93
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	5.0.5	Original	10/04/04
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	5.1.2	4th	10/04/04
	5.1.5	Original	10/04/04
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	5.2.5	Original	10/04/04
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	7.1	Original	03/18/93
	8	Original	03/18/93
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		Original	01/06/04

* New or revised sheet



Issued: January 24, 2006

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE
APPLICATION AND ARRANGEMENT OF TARIFF

A. APPLICATION

1. This Tariff applies to Local Telephone Exchange Service of the Pigeon Telephone Company - hereinafter referred to as the Telephone Company - in exchanges in Michigan as designated herein.
2. Local Telephone Exchange Service is that of furnishing facilities for telephone intercommunication between customers within a Local Service Area.
3. The provision of service is subject to regulation specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in reduced rate.

Issued: March 18, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order
dated December 22, 1992, Case No. U-10064.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE
INDEX OF INCORPORATED VILLAGES, TOWNSHIPS
AND COUNTIES WITHIN ITS SERVICE EXCHANGE AREA

<u>Exchange</u>	<u>Incorporated Villages</u>	<u>Townships</u>	<u>County</u>
Alba	None	Chestonia Star Hayes	Antrim Otsego
Lake of the North	None	Hayes Mancelona Star	Otsego Antrim
Pigeon	Pigeon	Winsor Brook field Chandler Fair Haven McKinley Oliver Caseville	Huron
Twining	Turner	Arenac Turner	Arenac
	Twining	Mason	
	None	Burleigh Sherman	Iosco

(C)

Issued: August 6, 2003

Effective: August 7, 2003

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: PIGEON

A GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this tariff.
2. The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area: (C)

BAD AXE BAY PORT CASEVILLE CASS CITY ELKTON GAGETOWN KINDE (N)
OWENDALE PIGEON PORT AUSTIN SEBEWAING UNIONVILLE (N)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: ¹ (C)

<u>Class of Service</u>		
Residence 1-Party Line	\$22.55	
Business 1-Party Line	\$27.11	(I)
Private Branch Exchange	\$36.40	(I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

¹ Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit. (C)

³ EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service provided to a public school. (D)
(D)

⁴ BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line services) provided to the same location and billed on the same bill. (C)
(C)

⁵ If both the EDUCATIONAL CREDIT and the BUSINESS MULTI-LINE CREDIT could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: PIGEON

C LOCAL MOU RATE

1. This charge applies in addition to the MONTHLY RATE listed in Section B, preceding.
2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of PIGEON, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.00 per MOU
3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of PIGEON, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.05 per MOU
4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
5. The Company will measure Conversation MOU to the next higher whole MOU per call.
6. The Company will not bill the end user for non-conversation time related to local calls.
7. Conversation MOU do not include 0-plus or 0-minus calls.
8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
9. No MOU are carried forward from month to month.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: PIGEON

C. EXCHANGE SERVICE AREA - Which is that area described as follows:

Beginning at the northwest corner of Section 14, T17N, R10E, McKinley Township, Huron (C)
County, Michigan; thence east to north 1/4 post of Section 17, T17N, R11E, Chandler (C)
Township; thence south to the south 1/4 post of Section 32, T16N, R11E, Oliver Township; (C)
thence west to the northwest corner of Section 3, T15N, R10E, Brookfield Township; thence (C)
south to the southeast corner of Section 4; thence west to the southwest corner of Section
5; thence north to the northeast corner of Section 6; thence west to the southwest corner of
Section 31, T16N, R10E, Winsor Township; thence north to the west 1/4 post of Section (C)
31; thence west to the west 1/4 post of Section 36, T16N, R9E, Fair Haven Township; (C)
thence north to the northwest corner of Section 13; thence east to the southeast corner of (C)
Section 12; thence north to Chesapeake and Ohio Railroad right-of-way on the west line of (C)
Section 6, T16N, R10E, Winsor Township; thence easterly along said right-of-way to a point
1/10 mile west of the east line of Section 5; thence north to a point 1/10 mile south of the
north line of Section 5; thence west to the east 1/8 line of Section 5; thence north to the (C)
east-west centerline of Section 29, T17N, R10E, McKinley Township; thence east to the (C)
east 1/4 post, Section 29; thence north to the northwest corner of Section 21; thence west (C)
to the shoreline (of Saginaw Bay); thence northerly along the shoreline (of Saginaw Bay and (C)
around Sand Point) to a point directly north of the north 1/4 post of Section 9, Caseville (C)
Township; thence south to the north 1/4 post of Section 9; thence east to the northeast (C)
corner of Section 10; thence south to the point of beginning.

This information previously appeared on Sheet No. 5 of this tariff

Issued: August 6, 2003

Effective: August 7, 2003

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: TWINING

A GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this tariff.
2. The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area: (C)

AU GRES EAST TAWAS OMER PRESCOTT TWINING WHITTEMORE (C)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: ¹ (C)

Class of Service

Residence 1-Party Line	\$21.07	(I)
Business 1-Party Line	\$23.37	(I)
Private Branch Exchange	\$26.30	(I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

¹ Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit. (C)

³ EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service provided to a public school. (C)

⁴ BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line services) provided to the same location and billed on the same bill. (C)

⁵ If both the EDUCATIONAL CREDIT and the BUSINESS MULTI-LINE CREDIT could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: TWINING

C LOCAL MOU RATES

1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of TWINING, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.00 per MOU
3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of TWINING, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.05 per MOU
4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
5. The Company will measure Conversation MOU to the next higher whole MOU per call.
6. The Company will not bill the end user for non-conversation time related to local calls.
7. Conversation MOU do not include 0-plus or 0-minus calls.
8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
9. No MOU are carried forward from month to month.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: TWINING

C. EXCHANGE SERVICE AREA - Which is that area described as follows:

Commencing at the southwest corner of Section 34, T21N, R5E, Burleigh Township, Iosco County; thence north to the northwest corner Section 34; thence east to the northeast corner section 34, T21N, R6E, south to Iosco, Arenac County line; west along the county line to the northeast corner, Section 4, T20N, R6E, Turner Township, Arenac County; south to the east 1/4 post of Section 4, T19N, Au Gres Township; west to the center of Section 6, T19N, R5E; north to the north 1/4 post of section 6; T19N, R6E; west to the southwest corner, Section 33, T20N, R5E; north to the northwest corner of Section 28, T20N, R5E; east to the southwest corner, Section 22; north to the northwest corner, Section 15; east to Williams Road; north to Arenac, Iosco County line; east to the point of beginning.

Information on this page previously appeared on Sheet No 5.1 of this tariff

Issued: December 27, 2001

Effective: January 1, 2002

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: ALBA

A GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this tariff.
2. The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area: (C)
(C)

ALBA BELLAIRE GAYLORD ELMIRA EAST JORDAN LAKES OF THE NORTH MANCELONA (C)(N)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: ¹ (C)

Class of Service		
Residence 1-Party Line	\$22.55	(I)
Business 1-Party Line	\$27.11	(I)
Private Branch Exchange	\$36.40	(I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

¹ Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit. (C)

(D)
(D)

³ EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service provided to a public school. (C)
(C)

⁴ BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line services) provided to the same location and billed on the same bill. (C)
(C)

⁵ If both the EDUCATIONAL CREDIT and the BUSINESS MULTI-LINE CREDIT could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: ALBA

C LOCAL MOU RATES

1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of ALBA or LAKES OF THE NORTH, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.00 per MOU
3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of ALBA nor LAKES OF THE NORTH, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.05 per MOU
4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
5. The Company will measure Conversation MOU to the next higher whole MOU per call.
6. The Company will not bill the end user for non-conversation time related to local calls.
7. Conversation MOU do not include 0-plus or 0-minus calls.
8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
9. No MOU are carried forward from month to month.

Issued: October 4, 2004

Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: ALBA

C. EXCHANGE SERVICE AREA - Which is that area described as follows:

Beginning at the northwest corner of Section 6, T30N, R6W, Chestonia Township, Antrim County; east to the northeast corner of Section 1, Star Township; south to the northwest corner of Section 18, T30N, R4W, Hayes Township, Otsego County; east to the northeast corner of Section 16; south to the southeast corner of Section 21; west to the northeast corner of Section 27, Star Township, Antrim County; south to the southwest corner of said section; west to the northeast corner of Section 32; south to the southeast corner of said section; west to the southwest corner of Section 34, Chestonia Township; north to the northwest corner of said section; west to the southwest corner of Section 30; north to the point of beginning.

Information of this page previously appeared on Sheet 5.2 of this tariff

Issued: December 27, 2001

Effective: January 1, 2002

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: LAKES OF THE NORTH (C)

A GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this tariff.
2. The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area: (C)

ALBA GAYLORD GRAYLING LAKES OF THE NORTH MANCELONA MANISTEE RIVER (C)(N)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: ¹ (C)

<u>Class of Service</u>		
Residence 1-Party Line	\$22.55	(I)
Business 1-Party Line	\$27.11	(I)
Private Branch Exchange	\$36.40	(I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

¹ Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit. (C)

³ EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service provided to a public school. (C)

⁴ BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line services) provided to the same location and billed on the same bill. (C)

⁵ If both the EDUCATIONAL CREDIT and the BUSINESS MULTI-LINE CREDIT could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

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Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: LAKES OF THE NORTH

C LOCAL MOU RATES

1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of LAKES OF THE NORTH or ALBA, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.00 per MOU
3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of LAKES OF THE NORTH nor ALBA, the Company will charge the following:

First 2,000 Conversation MOU in each billing period	\$0.00 per MOU
Each Conversation MOU over 2,000 in that billing period	\$0.05 per MOU
4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
5. The Company will measure Conversation MOU to the next higher whole MOU per call.
6. The Company will not bill the end user for non-conversation time related to local calls.
7. Conversation MOU do not include 0-plus or 0-minus calls.
8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
9. No MOU are carried forward from month to month.

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Pigeon, Michigan

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Pigeon, Michigan

THIS IS A PLACE HOLDER FOR PAGE 5.3.5

Pigeon Telephone Company
M.P.S.C. No. 1(R)

1st Revised Sheet No. 5.4
Cancels Original Sheet No. 5.4

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

A. GENERAL

1. The Service Charges covered herein are applicable in connection with the establishment of telephone service and subsequent additions of lines and other service.
2. Service Charges
 - a. The Service Charge is the charge for work performed by the Telephone Company in connection with receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.
 - b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc) for work required in the central office and outside plant, including restoral of service after temporary disconnection of service for nonpayment.
3. Customer Premises
 - a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
 - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as a parcel of land enclosed but uncrossed by public thoroughfares.
 - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.
4. Additional Conditions
 - a. Service charges are in addition to all other applicable rates and charges associated with the service being provided. Installation charges for additional equipment as shown in Tariff M.P.S.C. No. 2 may apply in lieu of wiring or station connection charges.
 - b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
 - c. No service charges apply for a change in equipment or move of equipment if made on the initiative of the Telephone Company for maintenance reasons or because of a change in the type of central office operation or for other Company reasons.
5. Restoral of Service
 - a. Service discontinued by the Telephone Company because of nonpayment, when the service has not been disconnected, is subject to the Restoral of Service Charge.
 - b. When service is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service as destroyed will be reestablished at the same or different location, at the option of the customer, without Service or Installation Charge.

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Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

B. SERVICE CHARGES

1. Service Ordering Charge

a. Initial Service Order, Per Order

Applies to any new customer's service order. \$ 14.00

b. Subsequent Service Order, Per Order

Applies to any present customer's order to relocate,
install, change or add to the service; restoral of
service after disconnect for nonpayment; additional
central lines, et cetera. 5.00

2. Line Connection Charge

Per Line 5.00

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Pigeon, Michigan

Pigeon Telephone Company
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 8
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LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

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Pigeon Telephone Company
Tariff M.P.S.C. No. 1

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LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE
DIRECTORY LISTINGS

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The telephone company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
2. A listing in the alphabetical section of the directory is provided each customer without charge, under the conditions set forth in this tariff.

B. LIMITATIONS

1. Listings are limited to information which is essential to identification.
2. The length of a listing may be shortened or abbreviated when the clearness of the listing and identification of the customer is not impaired thereby. When more than one line is necessary to properly list the customer, no additional charge is made.
3. A listing must be in the actual name of the customer to whom service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the customer represents, controls or owns. Listings other than those specified herein are available only in connection with Joint User Service or as a Combined Given Name Listing.
4. The following listings are not acceptable and will not be published in the telephone directory:
 - a. An assumed name unless it is registered as required by law.
 - b. A name is likely to mislead or deceive the public or which is inserted for advertising purposes.
 - c. A commodity or trade name.
 - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
 - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment which permits the selection of an idle facility in the customer's group, only one listing is provided at no charge. Additional listings may be provided for other lines in the customer's group at the additional listing rate contained herein.
6. In order to assist in locating a listing where the surname may be spelled in more than one way, the telephone company may insert alphabetically a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a customer which are an aid to the general public. Standard abbreviations for titles or degrees earned that are of commercial value may be included in the customer's business listing.

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LOCAL TELEPHONE EXCHANGE SERVICE

JOINT USER SERVICE

A. GENERAL

1. Joint User Service is an arrangement whereby a person or firm - designated a Joint User - is permitted to use the service of a customer. To facilitate this use, a directory listing is provided for each Joint User.
2. Joint User Service is provided only in connection with individual line business service and private branch exchange business service. The use of residence service by persons other than the customer is provided for under Extra Directory Listings.
3. The Joint User must be located in the same office or suite of offices as the customer, or in an office immediately adjacent thereto and connected therewith by passageways other than public passageways.
4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
5. No separate ring numbers or distinctive designations are assigned for the purpose of signaling Joint Users.
6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the Joint User.
7. Charges for Joint User Service date from the day the traffic information records are posted - such information at the option of the customer being posted at the time the order is completed or when the listing is published in the directory. The Joint User Service is automatically discontinued upon termination of the main service. The minimum charge for Joint User Service, however, is the charge for the period of one month.

B. RATES

Joint User Service, including one listing in the directory, is furnished at 1/2 the charge for one individual Business Line (and Mileage), per month.

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LOCAL TELEPHONE EXCHANGE SERVICE
COMBINATION MAIN STATION SERVICE

A. GENERAL

1. Combination Main Station Service applies to cases where a customer wishes to contract for a main station service at each of two separate locations (ordinarily each station will be assigned a separate telephone number) within the same exchange, so as to be able to answer calls for one main station at the other main station location or both stations at either location.
2. Combination Main Station Service is provided only in connection with individual lines (excluding coin box lines and lines terminating in key telephone systems, key equipments, key cabinets and similar switching devices) and is furnished subject to the ability of the Telephone Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
3. Combination Main Station Service may be employed where one station is at a business location and the other at the residence or where both stations are at either business or residence locations, but only in connection with services contracted for and used by the same customer.

B. RATES

1. Each main station is charged for at the established individual line business or residence rate, according to the classification of the service at each premises as to business or residence character.
2. In applying exchange line mileage charges, as provided for in Tariff M.P.S.C. No. 2, each main station service is considered separately and the mileage charges applicable for individual line service are assessed for each service.

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LOCAL TELEPHONE EXCHANGE SERVICE

PAYSTATION SERVICE

(D)(N)

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

C. RULES AND REGULATIONS

1. Paystation service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.

(D)(N)

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LOCAL TELEPHONE EXCHANGE SERVICE
PAYSTATION SERVICE

(D)(N)

C. RULES AND REGULATIONS (Continued)

7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate and intrastate access tariff, is applicable to all paystation access lines.
12. All Company owned paystations will comply with the Rules, Regulations and Rates outlined in this Paystation Service tariff.

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
	<u>Coin Rate²</u>
3. Each outgoing local message	\$0.20

¹No measured service rates apply. Installation, move and change charges will be those applicable to business service.

²This rate is not regulated by the Commission.

(D)(N)

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LOCAL TELEPHONE EXCHANGE SERVICE

TOUCHCALL

1. GENERAL

- a. Touchcall provides for dialing a telephone by means of push buttons in lieu of a rotary dial.
- b. Touchcall service is included with all classes of local exchange service.

(C)
(D)

(D)

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LOCAL TELEPHONE EXCHANGE SERVICE
CHANNEL CHARGES

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for the service areas for exchanges are designated on maps in Tariff M.P.S.C. No. 1.
- b. Each establishment is within only one Exchange or Zone service area except as provided in c. below.
- c. Where the boundary is designated as a road (street or highway) the area includes that side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more than one additional pole; when the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.
- d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
- e. Where the boundary is designated as a river (stream) or railroad, each side of the river or railroad is in a different service area.
- f. Where the boundary divides a lake, the shore of the lake is in different service areas in accordance with the boundary designation at the shore line.
- g. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other than the section line or one quarter or one half mile from a section line, the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff Map Sheet.

2. Definitions

- a. The term "Same Building" refers to a structure on one foundation or structures on separate foundations with abutting walls and ready access between structures by means of doors through such walls.
- b. The term "Same Block" refers to a parcel of platted land enclosed, but uncrossed, by public thoroughfares other than alleys. Railroad tracks are not considered public thoroughfares.

C. CHANNEL CHARGES
(Monthly Rates):

1. Terminals in same building	No Charge
2. Terminals in different buildings within the same block and not more than 660 feet airline mileage from main station (per channel)	\$ 1.00
3. Terminals in different blocks or over 660 feet (per channel):	
First 1/4 airline mile or fraction	4.00
Each additional 1/4 mile or fraction	1.00

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LOCAL TELEPHONE EXCHANGE SERVICE

CHANNEL CHARGES

APPLYING ONLY TO SERVICE IN THE TWINING EXCHANGE

B. CHANNEL CHARGES (Continued)
(Monthly Rates):

	Individual Line,
1. Terminals in same building.	No Charge
2. Terminals in different buildings within the same block and not more than 660 feet airline mileage from main station (per channel).	\$.80
3. Terminals in different blocks or over 660 feet (per channel):	
First 1/4 air-line mile or fraction	3.00
Each additional 1/4 mile or fraction	1.00

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LOCAL TELEPHONE EXCHANGE SERVICE
LEASED WIRE FACILITIES

1. GENERAL

Local channels (open wire or cable) will be provided where facilities are available to be used for signal and non-telephone purposes, other than radio channels.

2. RATES

The monthly rates are in addition to the regular rates for the class of service furnished and any applicable service charges as covered under Service Charges in Tariff M.P.S.C. No. 1. Facilities provided by the Telephone Company are furnished, installed and maintained at the following charges based on circuit measurements per channel per month:

	<u>Monthly Charge</u>
First 1/4 mile or fraction	\$ 4.00
Additional 1/4 mile or fraction	1.00

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LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service. (D)
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer, or the customer must participate in one of the following federal assistance programs: (N)
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental security income
 - d. Federal public housing assistance
 - e. Low-income home energy assistance program
 - f. National school lunch program's free lunch program
 - g. Temporary assistance for needy families(N)
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
 - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate. (C)
 - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) End User Common Line charge, Michigan Exchange Carriers Association (MECA), Tariff M.P.S.C. No. 25, Part XVII, Section 17.1.2. and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
 - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
 - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

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Michigan Public
Service Commission

01/27/2006

Approved

Pigeon, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

D. LINK UP PROGRAM

1. A discount on the line connection charges, specified elsewhere in this tariff, is also available to qualifying customers, for the installation or transfer of service from one residential premises to another. (C)
2. a. In order to be eligible for the Link Up Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer. (C)
- b. A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence of half the customary charge or \$30.00, whichever is less. (C)
- c. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements. (D)
- d. A qualifying customer may choose one or both of the programs set forth in 2.a. and 2.b. of this section. (N)
- e. A qualifying customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously. (N)

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Pigeon, Michigan

FEDERAL PROGRAMS

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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By: Edwin H. Eichler, President

Pigeon, Michigan

Pigeon Telephone Company
M.P.S.C. No. 31R

Original Sheet No. 1

Schedule of Rates, Charges and
Regulations Governing

PRIMARY BASIC LOCAL EXCHANGE SERVICE

Applying in the Exchanges of this Company
in Michigan as listed in the Company's
M.P.S.C. No. 1R
Index of Exchanges

MICHIGAN PUBLIC
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PRIMARY BASIC LOCAL EXCHANGE SERVICE
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PRIMARY BASIC LOCAL EXCHANGE SERVICE

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
EXPLANATION OF SYMBOLS

EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in reduced rate.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
DESCRIPTION OF SERVICE

GENERAL

1. Primary Basic Local Exchange Service (PBLES) is a restricted Residential Basic Local Exchange Service offering. See Service Parameters as stated on Sheet No. 6 of this tariff.
2. The Telephone Company only offers Primary Basic Local Exchange Service in exchanges where the Telephone Company offers Residential Basic Local Exchange Service under its Tariff M.P.S.C. No. 1(R).
3. Primary Basic Local Exchange Service is the furnishing of facilities for telephone intercommunication between customers within a Local Calling Area.
4. Primary Basic Local Exchange Service customer may purchase any unregulated calling feature on a stand-alone basis at the then current rates for that unregulated calling feature.
5. The provision of Primary Basic Local Exchange Service is subject to regulations specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or superseded are hereby made a part of this Tariff.

APPLICATION

1. Primary Basic Local Exchange Service is available only at locations where residential service would be available.
2. No more than one Primary Basic Local Exchange Service will be provided to an address.
3. A monthly recurring charge plus a MOU and/or a per call charge (where applicable) will apply as described in this tariff.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE (Continued)

SERVICE PARAMETERS

1. This offering is for voice use only.
2. Data calls (such as calls to a computer tone) are not included as a part of this service. As part of this service offering, the Telephone Company may (at its choosing) attempt to block data calls. For data calls completed within the Local Calling Area, the Telephone Company may (at its choosing) bill for that usage at the Local Minute Rate starting with the first minute.
3. This offering provides up to 100 outgoing calls per billing month to the Primary Basic Local Exchange Service calling area. The Telephone Company will bill for calls in excess of this allowance at the Local Call Rate.
4. This offering provides up to 12,000 outgoing minutes per billing month to the Primary Basic Local Exchange Service Calling Area. The Telephone Company will bill for minutes in excess of this allowance at the Local Minute Rate.
5. This offering includes unlimited incoming local calls.
6. Calls made within the Local Calling Area but outside the Primary Basic Local Exchange Service Calling Area will be billed at the Local Minute Rate starting with the first minute.
7. Only completed local calls and conversation minutes count towards the above allowances. The Telephone Company will not bill for non-completed calls and non-conversation time.
8. The conversation minutes for each completed local call are rounded up to the next higher whole minute on a per call basis.
9. Vacation service is not available with this service.
10. Local call detail is not provided with this service.
11. The call and minute allowance apply per line per month. Unused calls or minutes, or calls or minutes over the allowance, may not be carried over or applied against another month's allowances.
12. Local Operator calls will not count against the allowances. Local Operator calls will be billed at the then current rates of the operator provider.
13. There is no charge for calls to the Telephone Company's business office nor do such calls count against either the call allowance or the MOU allowance.
14. A person with disabilities or who is voluntarily providing a service for an organization classified by the Internal Revenue Service as a section 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.
15. Touch Tone Service is included with this service.
16. Service Connection Charges as stated in this tariff apply.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
EXCHANGE - PIGEON

A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

PIGEON ELKTON OWENDALE SEBEWAING BAY PORT
CASEVILLE

B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

BAD AXE BAY PORT CASEVILLE CASS CITY ELKTON
GAGETOWN KINDE OWENDALE PIGEON PORT AUSTIN
SEBEWAING UNIONVILLE

The company will block all 1+ calls dialed to any rate center listed in the preceding.

C. RATE

a. Monthly Recurring	\$20.85
b. Per Local Call Rate	0.146
c. Per Local Minute Rate	0.05*

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* This rate not regulated by the M.P.S.C.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
EXCHANGE - TWINING

A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

TWINING AU GRES OMER PRESCOTT WHITTEMORE
EAST TAWAS

B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

TWINING AU GRES OMER PRESCOTT WHITTEMORE
EAST TAWAS

The company will block all 1+ calls dialed to any rate center listed in the preceding.

C. RATE

a. Monthly Recurring	\$20.85
b. Per Local Call Rate	0.146
c. Per Local Minute Rate	0.05*

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
EXCHANGE - ALBA

A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

ALBA	ELMIRA	GAYLORD	LAKES OF THE NORTH
MANCELONA	BELLAIRE	EAST JORDAN	

B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

ALBA	ELMIRA	GAYLORD	LAKES OF THE NORTH
MANCELONA	BELLAIRE	EAST JORDAN	

The company will block all 1+ calls dialed to any rate center listed in the preceding.

C. RATE

a. Monthly Recurring	\$20.85
b. Per Local Call Rate	0.146
c. Per Local Minute Rate	0.05*

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Pigeon, Michigan

PRIMARY BASIC LOCAL EXCHANGE SERVICE
EXCHANGE – LAKES OF THE NORTH

A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

LAKES OF THE NORTH	GAYLORD	GRAYLING	MANISTEE RIVER
MANCELONA	ALBA		

B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

LAKES OF THE NORTH	GAYLORD	GRAYLING	MANISTEE RIVER
MANCELONA	ALBA		

The company will block all 1+ calls dialed to any rate center listed in the preceding.

C. RATE

a. Monthly Recurring	\$20.85
b. Per Local Call Rate	0.146
c. Per Local Minute Rate	0.05*

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

A. GENERAL

1. The Service Charges covered herein are applicable in connection with the establishment of Primary Basic Local Exchange Service (PBLES) and subsequent additions of lines and other service.
2. Service Charges
 - a. The Service Charge is the charge for work performed by the Telephone Company in connection with receiving, recording and processing of PBLES customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same PBLES account.
 - b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc) for work required in the central office and outside plant, including restoral of service after temporary disconnection of PBLES for nonpayment.
3. Customer Premises
 - a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer as a residence. All space for offices occupied by a PBLES customer on the same or separate floors of one building are considered as a single (or same) premises.
 - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one PBLES customer. Same block is defined as a parcel of land enclosed but uncrossed by public thoroughfares.
 - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one PBLES customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.
4. Additional Conditions
 - a. Service charges are in addition to all other applicable rates and charges associated with the PBLES being provided. Installation charges for additional equipment as shown in Tariff M.P.S.C. No. 2 may apply in lieu of wiring or station connection charges.
 - b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the PBLES customer nor do they contemplate work begun being interrupted by the customer. If the PBLES customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
 - c. No service charges apply for a change in equipment or move of equipment if made on the initiative of the Telephone Company for maintenance reasons or because of a change in the type of central office operation or for other Company reasons.
5. Restoral of Service
 - a. PBLES discontinued by the Telephone Company because of nonpayment, when the service has not been disconnected, is subject to the restoral of Service Charge.
 - b. When PBLES is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service as destroyed will be reestablished at

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stomer, without Service or Installation Charge.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
SERVICE CONNECTION CHARGES

B. SERVICE CHARGES

1. Service Ordering Charge

a. Initial Service Order, Per PBLES Order

Applies to any new PBLES customer's service order. \$ 14.00

b. Subsequent Service Order, Per PBLES Order

Applies to any present PBLES customer's order to relocate, install, change or add to the service; restoral of service after disconnect for nonpayment; et cetera. 5.00

2. Line Connection Charge

Per PBLES Line 5.00

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